



Innovations in water – peer-to-peer learning event to improve our impact

Face-to-face event of the SubResEAU LAC

Lima, 05.-07.11.2018

Event documentation





Executive Summary

ResEAU as the thematic knowledge management network for water within SDC was the platform for a regional face-to-face event. From November 05 – 07 the Focal Point at the Global Programme Water, in cooperation with the SDC office in Lima, prepared and carried out a peer-to-peer learning exchange. The event took place in Lima with a strong participation from staff of SDC and its partners across the region (see participant list in the annex). The present document summarizes the key activities, outcomes and learnings, which may also serve to prepare other similar events in the future or in other regions.

32 people from across the region participated in the event, with high numbers of participants from Peru (15) and Colombia (9), (which are the two countries with the strongest SDC presence in the water domain). Most participants were coordinators or directors of programmes, which allowed for a lot of in-depth exchange on thematic, conceptual and practical aspects of water-related programmes. It also meant that all participant had a high and similar level of expertise (even though in different topics within the water domain) and generally strong communication skills. All participants speak Spanish; therefore, translation was not necessary.

The event was carried out over three days, with a half-day field visit to two sites of the RRR project (one compost plant at a local flower market and one wastewater treatment plant where partially treated wastewater is re-used for green spaces in the area). There was a good balance of plenum sessions (1 key note, 1 panel, 2 panoramic project presentations) and work in small groups (thematic discussions as well as presentation and discussion of 5 case studies).

Overall the event was a success, with many in-depth peer-to-peer learning moments and thematic discussions, along with some key plenary inputs. Satisfaction of participants was very high, with many people indicating clear learning outcomes and in general a desire for additional such events in the future. Some of the most frequently mentioned take-home learning were the in-depth discussion and analysis of case studies and tools, such as the Water Integrity Management Toolbox. Moreover, the RRR project, which is a global project with presence in Lima, was also mentioned by several participants as a model which in part can be applied – in adjusted forms – in other contexts. Many participants mentioned the case studies as the key learning moments, which corresponds to the way the event was designed. The quality of the case studies and the way they were presented (using a systems analysis approach) was commented on very positively.

Apart from the thematic and conceptual learnings, the event was also an important step in developing the Sub-ResEAU LAC. Establishing and strengthening personal relationships is at the core of peer-to-peer learning processes, and therefore plenty of time was set aside for informal exchanges. Future exchange will be facilitated by these personal relations, supported by sharing facilities through the ShareWeb. The sub-ResEAU LAC comes out of this even stronger, with a vibrant community of practice and a rich body of experience, knowledge and learnings to share within and beyond the region.



1. General information of the event

Objectives

- Strengthening relationships between ResEAU members in the Latin America and Caribbean (LAC) region in order to facilitate knowledge Exchange and mutual benefit of expertise
- Integrate innovative aspects in on-going or planned projects and programmes
- Strengthening the collaboration between different people and units of the Swiss Federal Government, specifically South Cooperation, Global Programmes, SECA, Humanitarian Aid, all with their respective partners

Participants

32 participants from six countries across the LAC region, either staff of SDC or their local counterparts (staff of implementing organizations, government counterparts, and research institutions).

Venue

Hotel Wyndham Costa del Sol Lima – Perú

Address: Avenida Salaverry 3060 Magdalena Del Mar Lima, 15076, Perú

2. Programme

Activities Day 1

Morning:

- Inauguration (Markus Antonetti, Ambassador of Switzerland in Peru)
- Getting to know each other: a round of pair talks and presentations to the plenary
- Key note on the panorama of water in Latin America, by Ex-Minister Francisco Dumler
- Panel on Water Footprint, focusing on experiences in Peru and Colombia, with representatives of government agencies, private companies and civil society

The afternoon was largely dedicated to thematic discussions in small groups. Six topics were proposed (Topics: Social and financial inclusion, water governance, private sector/PPP, water quality, fragile states) and participants had the chance to choose three of them. The three rounds of group discussion were facilitated by a participant each. The methodology used was the one of “Open Spaces”, meaning that there is no strong input by the facilitator but really the group decides what they want to discuss within the given topic. At the end of the day the five case studies were presented in 2-minute pitches in order to provide a taste of the main input of day 2 (and of the event as a whole).



Panel on the topic of water footprint



Activities Day 2

The day started with a presentation of the SABA/ASIR-SABA experience: more than 20 years of experience in Latin America presented in a condensed version, with inputs from three participants from Peru and Colombia (2 government representatives, 2 SDC programme officers). People involved in the development of the project shared their experiences on how this model has evolved and how it was possible to scaled it up at international level. This panorama view on strategic SDC programmes was the first of its kind and was timely because while the programme is coming to an end there are current discussion within SDC and its partners on how to take this experience to yet another level (global).

The second part of the morning was dedicated on five case studies, which were the centre piece of the event.

The presentations of these case studies are available under the following links:

Case 1: Integrity Management Toolbox and its application in different contexts

[Presentation](#) on the Water Integrity Toolbox by Simon Joncourt, seecon GmbH

Case 2: Watershed management in a context of artisanal mining in Bolivia

[Presentation](#) and [System analysis](#) by Javier Zubieta, Helvetas Bolivia

Case 3: Circular Economy in the context of the Reduce Reuse Recycle (RRR) project

[Context presentation](#), [technical presentation](#), [Case study presentation](#) by the implementing and research agencies

Case 4: Trans-boundary watershed management (Goascorán Watershed) in Honduras/Nicaragua

[Case study presentation](#), (to be presented by Lesli Gabarrette Chacón of IUCN, who finally did not participate but made the experience available here)

Case 5: The project "Mi Paramo" in Colombia, a results-based financing mechanisms for freshwater ecosystem management in Colombia (presentation not available)

In the first afternoon session, the Governors of two regions in Peru (Ica and Huancavelica) joined the event and shared their personal experience about how a poor upstream region (rich in water) started collaborating with a rich downstream region lacking water, and how they both depend on this shared vision of a well-managed watershed.

The second part of the afternoon was spent on an in-depth study of the five case studies. Discussions then evolved around the question on how innovation and change can be implemented in different contexts.



Activities Day 3

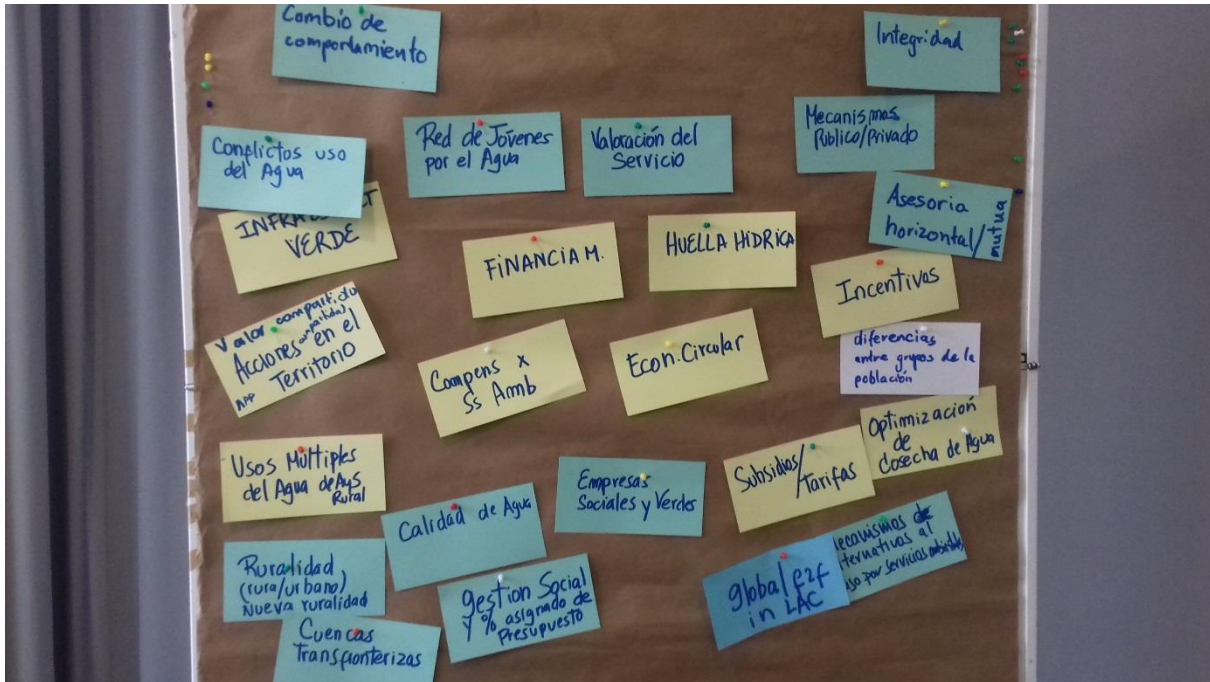
Day 3 started with a "field" trip - not really to the field as we visited two sites within the greater Lima area. The first visit was dedicated to one of the main flower market of Lima where organic waste of the market is recycled and used as compost, later sold to clients. The plant has a capacity of 2 tons of fresh material per month and helped the market to improve waste management as well as transit of traffic in front of the market. Indeed, before the installation of the plant, the road in front of the market was constantly blocked by the waste.



Visit to a park where treated wastewater is used for irrigation (left) and to a compost site at a local flower market (right).

During the second visit, the participants got familiar with a wastewater treatment plant where wastewater is treated up to a grade where it can be used for watering a neighbouring park and potentially other areas as well. The park is a beautiful recreational area for people living in the area. Before constructing the wastewater treatment plant, this place was desert: due to the dry climate in Lima there was only sand there. Now, it is a green area with a lagoon, animals, a plant greenery and an educational centre.

Back at the venue there was a session on ResEAU and the sub-RESEAU LAC (Latin America and the Caribbean), focusing on next steps, upcoming events and potential topics of interest. The participants then shared their personal learnings from the last three days and jointly carried out an evaluation of the event. Spirits were high and participants agreed that this kind of event is worth the effort - many expressed a desire to repeat this in other occasions, maybe also in other formats.



Collection of proposed topics for future Sub-ResEAU meetings: Behaviour change, Integrity, water use conflicts, Water Youth Network, Service Value, private-public mechanisms, horizontal assessments (peer-to-peer), green infrastructure, financing, water footprint, incentives, payments for watershed services, territorial activities, different uses of W/S services, rurality and new rurality, water quality, social and green enterprises, subsidies and tariffs, optimizing water harvesting, transboundary watersheds, social/municipal management and accountability.

3. Feedback from participants

Participants were asked to provide feedback on different aspects of the event by placing a coloured dot on a line between 0 and 10 (with 10 being a perfect mark). The following tables provides an overview of the feedback:

Evaluated aspects	Range of marks	Average mark (estimate)
General:		
Event announcement – information previous to the event	5-10	7.5
Overall Programme	8-10	9
Venue	9-10	9.5
Food/beverages/breaks	8-10	9
Facilitation	9-10	9.5



Activities Day 1:		
Key note	5-10	7.5
Panel water footprint	6-10	8
Topic discussion (small group work)	7-10	8.5
Activities Day 2:		
Programme presentation SABA+ / ASIR-SABA	7-10	8.5
Knowledge café – 5 case studies general presentation	8-10	9
Testimonials of 2 governors on shared water management	7-10	8.5
In-depth analysis and discussion of case studies	7-10	8.5
Short presentation of RRR project	6-10	8
Activities Day 3:		
Field trip	6-10	9
Feedback and individual lessons learned	6-10	8
ResEAU regional/global, outlook	6-10	8

4. FURTHER INFORMATION

The following information is available on-line:

- Videos with [personal comments by the participants](#)
- Video of the [key note presentation by Francisco Dumler](#) (39 min)
- Video of the [panel on water footprint](#) (28 min)
- [Pictures](#) from the event

Further information on the **case studies**:

- Integrity Management Toolbox and its application in different contexts (presented by Simon Joncourt of Seecon GmbH)

Integrity Management Toolbox [website](#)

[Overview of Water Integrity Toolboxes \(1 page PDF\)](#)

- The project "Mi Paramo" in Colombia, a results-based financing mechanisms for freshwater ecosystem management in the region of Santander (presented by Diego Arévalo, Sandra Ybañez of the Project implementers)

Project [website](#)

- Watershed management in a context of artisanal mining in Bolivia (presented by Javier Zubieta, Helvetas Bolivia)

[Project factsheet](#), [project Facebook page](#)



- Circular Economy in the context of the Reduce Reuse Recycle (RRR) project (presented by Rosa Miglio, Julio Moscoso, Maricé Salvador of the implementing and research agencies)

[Project factsheet](#)

- Trans-boundary watershed management in Honduras/Nicaragua, (to be presented by Lesli Gabarrette Chacón, who finally did not participate but made the experience available here)

[Project description](#)

- Disaster Risk Reduction and the experience of the *El Niño Costero* in Peru highlighting the synergies of Humanitarian Aid and Development Cooperation (presented by Césarina Quintana, SDC GPW)

[Further information](#)

- The project "Mi Paramo" in Colombia, a results-based financing mechanisms for freshwater ecosystem management in Colombia (presentation not available)

Project [website](#)

5. ANNEXES:

- ANNEX I: List of participants
- ANNEX II: Detailed programme (in Spanish)



ANNEX I: List of participants

Sr / Sra	Nombre	Apellido(s)	País de residencia
Sr	Carlos	García Barrón	Bolivia
Sra	Carlos	Saavedra	Bolivia
Sr	Luis Javier	Zubieta Herrera	Bolivia
Sra	Luz Angela	Bernal Medina	Colombia
Sr	Irma Cristina	Cristancho Ramirez	Colombia
Sr	Juan Manuel	Flechas Hoyos	Colombia
Sra	Simon	Joncourt	Colombia
Sra	Javier Orlando	Moreno Méndez	Colombia
Sr	Maly	Puerto	Colombia
Sr.	Diego	Arévalo	Colombia
Sr	Viviana	Angulo Quisoboni	Colombia
Sr	Andrea	Yañez	Colombia
Sra	Lucien	Blaser	Haïti
Sra	Lesli Osiris	Gabarrette Chacón	Honduras
Sr.	Sohrab	Tawackoli	Honduras
Sr.	Allan	Toval Herrera	Honduras
Sra	María Antonia	Zelaya	Nicaragua
Sra	Hanna	Capeder	Suiza
Sr.	Matthias	Saladin	Suiza
Sra.	Xenia	Kirchhöfer	Suiza
Sra	Marissa Patricia	Andrade Gambarini	Perú
Sr	Alejandro	Conza Salas	Perú
Sra	Rosa Maria	Miglio Toledo	Perú
Sra	Herberth	Pacheco De La Jara	Perú
Sr.	Segundo Fausto	Roncal Vergara	Perú
Sra.	Noemi	Soto Rodriguez	Perú
Sr.	Luis	Briceño	Perú
Sr	Nancy	Málaga Carrasco	Perú
Sra	Alejandro	Robles Olivos	Perú
Sr	Julio	Moscoso	Perú
Sra	Martin	Jaggi	Perú
Sr	Kenneth	Peralta	Perú
Sr	Cesarina	Quintana Garcia de Paredes	Perú
Sr	Marice	Salvador	Perú



Annex II: Detailed Programme (Spanish)

Lunes 05 de noviembre

8.30 – 9.00	<ul style="list-style-type: none"> Llegada al lugar y registraci3n de los participantes Café 	Participantes
9.00 -10.30	<ul style="list-style-type: none"> Bienvenida Introducci3n al evento Objetivos y Programa, logística Ronda de presentaciones breve de l@s participantes “Speed dating” 	Markus Antonetti, Embajador de Suiza en el Perú Hanna Capeder, Césarina Quintana, Xenia Kirchhöfer Facilitador
10.30 – 11.00	<i>Pausa</i>	
11.00 – 12.30	<ul style="list-style-type: none"> Key note: Panorama del sector agua en América Latina Panel sobre huella hídrica 	Francisco Dumler Varios expert@s
12.30 – 14.00	<i>Almuerzo</i>	
14.00 – 15.30	<ul style="list-style-type: none"> Open Space I y II (discusiones abiertas en grupos pequeños respecto a temas relevantes pre-definidos, facilitadas por un anfitri3n) 	Facilitador y 6 Anfitriones
15.30 – 16.00	<i>Pausa</i>	
16.00 – 17.30	<ul style="list-style-type: none"> Open Space III (discusiones abiertas en grupos pequeños respecto a temas relevantes pre-definidos, facilitadas por un anfitri3n) Presentaciones de algunas impresiones/ aprendizajes del Open Space “Pitches” de las innovaciones (casos de estudio). Cada caso: 2 minutos Check-out 	Facilitador y 6 Anfitriones Anfitriones Presentadores de los casos Facilitador

Martes 06 de noviembre

9.00 -10.30	<ul style="list-style-type: none"> Check-in Experiencia institucional: SABA – ASIR SABA Knowledge Café Ronda I y II (Presentaci3n de las innovaciones/casos escogidas: presentaciones seguidas por una discusi3n en grupos pequeños) 	Facilitador CEQ, Javier Moreno, Juan Manuel Flechas, Viviana Angulo Facilitador
10.30 – 11.00	<i>Pausa</i>	



11.00 – 12.30	<ul style="list-style-type: none"> Knowledge Café Rondas III, IV, V, VI (Presentación de las innovaciones/casos escogidas: presentaciones seguidas por una discusión en grupos pequeños) 	Presentadores de innovaciones
	<i>Almuerzo</i>	
14.00 – 15.30	<ul style="list-style-type: none"> Presentación plenaria: Buena Gobernanza, cooperación sector público-privado: el ejemplo emblemático de la Región-Ica-Huancavelica Trabajo en grupo + coaching. Pregunta guía: ¿cómo implementar las innovaciones en otros contextos? 	Gobernadores de Ica y de Huancavelica Presentadores de innovaciones
15.30 – 16.00	<i>Pausa</i>	
16.00 – 17.00	<ul style="list-style-type: none"> Trabajo en grupos pequeños + coaching. Pregunta guía: ¿cómo implementar las innovaciones en otros contextos? Preparación de las presentación para el próximo día 	Presentadores de innovaciones
17.00 – 17.30	<ul style="list-style-type: none"> Información sobre RRR (Preparación visita al campo) Check-out 	Ing. Segundo Fausto Roncal Vergara, Director General de Asuntos Ambientales del Ministerio de Vivienda, Construcción y Saneamiento Facilitador

Miércoles 07 de noviembre

7.30 -11.30	<ul style="list-style-type: none"> Visita al campo (RRR Project) 	Tod@s
	<i>Almuerzo</i>	
13.30 – 15.00	<ul style="list-style-type: none"> Presentación de resultados de los trabajos en grupo Discusión sobre Sub-RésEAU LAC Outlook (Latinosan 2019, etc.) 	Grupos de Trabajo Hanna Capeder Cesarina Quintana
15.00 – 15.30	<i>Pausa</i>	
15.30 – 16.30	<ul style="list-style-type: none"> Retroalimentación sobre el evento y evaluación Cierre 	Facilitador Martin Jaggi
<i>Noche</i>	<i>Opcional: Ceremonia de certificación de la huella hídrica de una empresa</i>	