

# HEALTH PROMOTION AND SYSTEM STRENGTHENING



# **Tanzania's Milestones towards UHC**

- 1994: Exemption and waiver policies introduced
- 1999: National Health Insurance Fund Act enacted
- 2001: Community Health Fund Act enacted
- 2009: Process of defining a health financing strategy as a pathwy towards UHC
- 2016: First Cabinet Paper drafted
- 2022: Cabinet Paper presented in parliament for first reading
- > 2023: second reading postponed until .......



## **HPSS Project Journey**

Mandate of the GoT

Implementer – Swiss TPHI

Total Budget: CHF 39.5 mio

Implemented in 3 phases:

➤ Phase 1: CHF 11.1 mio

June 2011 – Jan. 2015 1 region (7 districts)

➤ Phase 2: CHF 18.5 mio

August 2015 - July 2019 – 3 regions (23 districts)

➤ Phases 3 and exit: CHF 9.85 mio

August 2019 – 2023 National roll out to 26 regions (184 districts) of Mainland Tanzania

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#### **Health Insurance Situation**

- Tanzania has low health insurance coverage, hindering its efforts to achieve universal health coverage.
- Tanzania has a long way to go not only in realizing UHC only 15% of the population is insured:
  - NHIF established in 1999 6%
  - CHF established in 2001 8%
  - NSSF SHIB established in 2007 +
  - Private insurance and small micro-insurance schemes 1%
- Out of pocket payment is at 27% according to the NHA



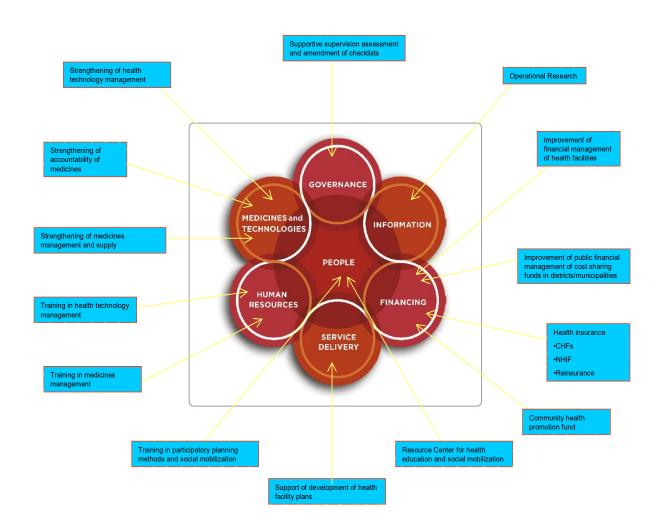
# **HPSS Project Components**

- 1. Health Promotion
- 2. Health Financing
- 3. Medicine Supply and Management
- 4. Health Technology Management

#### Cross-cutting components

- 1. Digitalization
- 2. Operational Research

# **HPSS Building Blocks**



# Features of the Conventional Community Health Fund (CHF) in Tanzania before the reform

- Limited or no access to health services beyond one assigned health care facility (no portability)
- Passive enrolment, no "sales force"
- No separation of the provider-purchaser role of health service
- Family based ID cards which remained with the HoH and expensive costs of taking pictures
- No incentive for health facilities to treat CHF members – there was no reimbursements
- Paper based systems with weak data collection and monitoring



#### **CHF Reformation**

# **Reform Steps**

- New organizational structures with new SOPs
- Enrolment approach Active enrolment and renewal at village and urban quarter level
- Capacity building and trainings at village, health facility, district, regional and national level
- Development of Communication, Promotion and Marketing concept and materials
- Development of an IT system Insurance Management Information System (IMIS)

# Features of the improved community health fund

- Use of information technology as an integrated system including members enrolment, renewal, enquiry, and facility claims processes
- Instant issuing of membership card to each member of the household
- CHF members have access to medical treatments at all levels
  of public health facilities from Dispensaries, Health Centers, and
  District Hospitals to Regional Referral Hospitals across the
  country.
- Annual premium per household is TZS 30,000/= (appr. USD 12.4) with the exception to Dar es Salaam region TZS 150,000/= per household (USD 62) and TZS 40,000/= (USD 16.5) per individual
- iCHF is easily and quickly accessible by all citizens from both rural and urban settings through its **enrolment officers**.

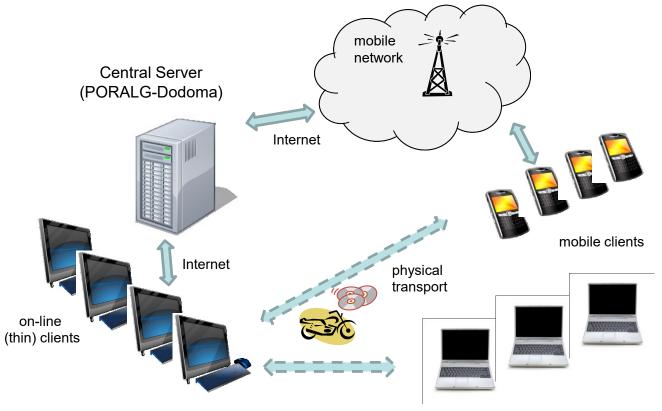


# Insurance Management Information System (IMIS)

- Able to manage different insurance products (benefit packages) in parallel
- Able to manage different options of reimbursement to health facilities (fee for service, capitation, with or without waiting periods, management of ceilings for individuals or households for insurance products)
- Able to manage options for the payment of membership premiums (in full, or by instalments), in cash or through epayment
- Able to manage health insurance schemes at different levels of control (community schemes, district schemes, regional schemes, national schemes)
- Available as an open source software embedded into an international initiative (<a href="https://openimis.org/">https://openimis.org/</a>)

## **Communication within IMIS**





### Achievement of iCHF Reform

- The implementation of CHF Iliyoboreshwa formally started in 2018
- Until April 2023 all regions in mainland Tanzania implemented the iCHF

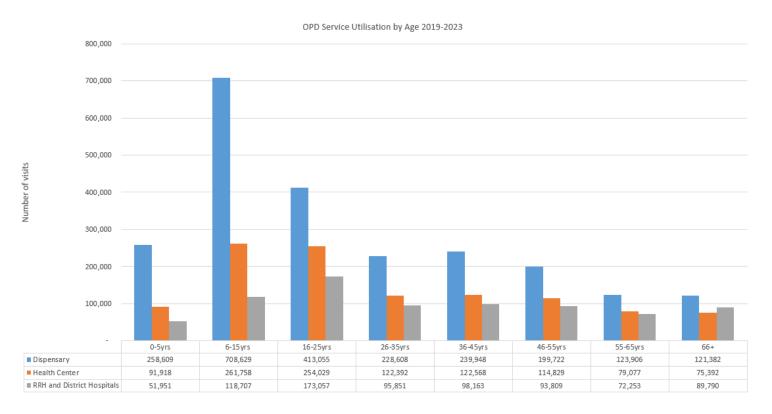
#### •Members:

- 903,883 households enrolled from July 2018 to March 2023
- Overall the scheme has 4,167,723 beneficiaries, i.e. 8% of the population (cumulative)
- Number of households with active membership (policy)
  varies monthly:
  - peaked in July 2021: 353,125 households with 1,765,625 individuals (3.23% of the population)
  - As per 30th April: 124'458 households with 622'170 individuals (1.13% of the population)



#### **Service Utilisation and Reimbursement:**

2.6 million treatment visits of CHF Iliyoboreshwa beneficiaries have been recorded since 2018. 80% of visits are at the primary healthcare facilities





#### **Funds collected:**

 Cumulatively TZS 31,785,658,400 (appr. 13 million USD) has been collected as premium (till June 2023)

#### Provider payment (CHF payments to facilities)

- Total claims paid to the health facilities: TZS
   24,436,619,854 (appr. USD 10 million)
- Payments benefitted mostly dispensaries and health centers, followed by District Hospitals and Regional Referral Hospitals

# Where does iCHF stand today?

- Affordable for the rural population, the "self-employed" (informal sector, farmers), and for small and medium scale businesses
- 2. Attractive benefit package, covering comprehensive health services from primary to district and regional referral services
- 3. Easy enrolment mechanism adjusted to rural population and informal sector (enrolment where people live, easy to handle mobile phone technology, plus options for enrolment on basis of payrolls)
- 4. Portable iCHF cards, providing access to all governmental health services across mainland Tanzania up to regional referral level
- 5. Reliable payment of health service providers
- 6. A strong **IT Insurance Management System** for efficient and transparent management
- Additionally: integration of the IMIS IT system in GoTHOMIS, AfyaCare, MUSE, GePG mobile payment.



#### What next?

#### **UHI** context is very uncertain with two postponments

#### Contents of the UHI Bill still needs further analysis:

- 1. Mandatory enrolment and identification of the poor
- 2. Funding:
- 3. Financial management
- 4. Availability of services at primary health facilities
- 5. Resistance from private insurers





### Thank you for your attention