IMPACT OF COVID -19 ON IPPF OPERATIONS

COVID -19 & SRHR Landscape
121 countries – 6 continents
March 28-31 2020

• Online survey in 3 languages
• Round 1 analysis complete – additional in-depth analysis underway
• Focus was to assess
  • Impact of COVID-19 on MAs operations
  • Impact on SRH services
  • Document response measures and opportunities
• 81% response rate (n=149) – all six continents covered, 104 of 121 MAs provide SRH services
SCALE OF IMPACT ON SRHR ECOSYSTEM

Service Delivery points

- 66% of MAs (n=69) have closed sites
- 5,633 service delivery points closed
- ~1 in 5 of our static clinics (22%) have closed

SRH services offered

- 88% of MAs (n=92) have scaled down services
- 36 MAs have scaled down all SRH services
- Others
  1. HIV & AIDS (44 MAs)
  2. Contraceptive services (41 MAs)
  3. SGBV services (36 MAs)
  4. Safe abortion services (23 MAs)

Loss of skilled workforce

- 12 MAs have already reported having to suspend/terminate 232 staff as a result of C-19
- Loss of staff with the skills and values to provide rights based services to youth, adolescents, critical services (safe abortion, SGBV)

Commodity shortages

- 36% of MAs (n=37) indicate a shortage of key SRH commodities
- Stock outs of Contraceptives (29 MAs), HIV medicines (16 MAs) and Safe abortion supplies (12 MAs)
- 59 MAs have delays in moving goods within countries
- 19 MAs have delays in clearing customs for shipments

CSO engagement

- 37 MAs engaged with National COVID-19 responses through redeployment of staff
- Across the board decrease in advocacy related meetings, community consultations and CSE sessions.
### INNOVATION IN SRHR SERVICE PROVISION

#### Service provision through Telemedicine
- **9 MAs** that use **Telemedicine to provide SRH services** – includes provision of SRH information, counselling, consultation and follow up care, or referrals.
- **4 MAs** offer clinical consultations through telemedicine - Australia, Estonia, Georgia, & The Philippines.

#### Digital provision of CSE
- **24 MAs** currently offer CSE through social media, Whatsapp, Skype or other virtual channels.
- **Morocco, Bosnia & Herzegovina** has shifted to virtual approaches to provide services.
- **Afghanistan** has capacity to initiate hotlines to support further.
- **Palestine** is keen to scale up their current hotline (single line to multiple lines).

#### Other innovative approaches
- **12 MAs** currently offer **home delivery/doorstep delivery of SRH products** like contraceptives, pregnancy test kits.
- **MA in Puerto Rico** has already piloted consultations for a week and has a matched grant of up to $40,000 available for SRH services.
- **MA in Ireland** has received Govt approval to provide telephone consultations for urgent and time sensitive services.
- **Interest from MAs** in Benin, Burkina Faso, Cambodia, El Salvador, Haiti, India and Romania (among others).

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**Emergency COVID 19 Meeting - April 1 -2 2020**

**#COVIDimpact @IPPF**
How can we collaborate on IPPF’s C-19 emergency response?

1. Support IPPF’s C-19 efforts by contributing to the DG Emergency Fund

2. Provide match funding to IPPF’s online Global C-19 Appeal

3. Partner with us to design new solutions/innovative approaches to protect SRH services and adapt to the changing environment