



## Savings and Credit Forum

### Digitalized delivery of financial and non-financial services by SCBF partners

Wednesday, March 28<sup>th</sup> 2018, Berne

#### List of references

Find this list on the e+i shareweb: [www.shareweb.ch/site/EI](http://www.shareweb.ch/site/EI)

#### Websites

**Better than cash Alliance** - Platform hosted by UNCDF: <https://www.betterthancash.org/>

It provides you with news, insights, and resources.

Find an extensive list of resources directly here: [www.betterthancash.org/tools-research/resources](http://www.betterthancash.org/tools-research/resources)

**CGAP – Digital Financial Services**: compilation of publications, blog posts and more:  
[www.cgap.org/topics/digital-financial-services](http://www.cgap.org/topics/digital-financial-services)

**faiV – Financial Access Initiative** – interesting posts in relations to “mobile money”:  
<http://www.financialaccess.org/faiv?tag=Mobile+Money>

**Microfinance Gateway - Gateway Guide to Digital Finance** (compilation of publications, videos, blogs/ 2016)  
<http://www.microfinancegateway.org/library/gateway-guide-digital-finance>

**Swiss Capacity Building Facility (SCBF)**: <http://scbf.ch/>

**Thematic shareweb employment and income (e+i), SDC**: <https://www.shareweb.ch/site/EI/Pages/Home.aspx>

#### Publications

CGAP (2015). **Digital Financial Inclusion: Implications for Customers, Regulators, Supervisors, and Standard-Setting Bodies**. CGAP Brief.

Download: <https://www.cgap.org/sites/default/files/Brief-Digital-Financial-Inclusion-Feb-2015.pdf>

GSMA (2018). **The mobile economy 2018**.

Download: <https://www.gsma.com/mobileeconomy/wp-content/uploads/2018/02/The-Mobile-Economy-Global-2018.pdf>



Global Banking Practice/ McKinsey (2018). **Mobile money in emerging markets: The business case for financial inclusion.** By Osafo-Kwaako, Philip; Singer, Marc; White, Olivia and Zouaoui, Yassir.

Download: <https://www.mckinsey.com/industries/financial-services/our-insights/mobile-money-in-emerging-markets-the-business-case-for-financial-inclusion>

HBS (2015). **Mobile Money Services - Design and Development for Financial Inclusion.** Working Paper 15-083 by Rajiv Lal, Rajiv and Sachdev, Ishan.

Download: [https://www.hbs.edu/faculty/Publication%20Files/15-083\\_e7db671b-12b2-47e7-9692-31808ee92bf1.pdf](https://www.hbs.edu/faculty/Publication%20Files/15-083_e7db671b-12b2-47e7-9692-31808ee92bf1.pdf)

WWB (2015). **Digital Savings: The Key to Women's Financial Inclusion?** With support from ExxonMobil Foundation.

Download: [http://www.womensworldbanking.org/wp-content/uploads/2015/08/Digital-Savings-The-Key-to-Women%E2%80%99s-Financial-Inclusion\\_WomensWorldBanking.pdf](http://www.womensworldbanking.org/wp-content/uploads/2015/08/Digital-Savings-The-Key-to-Women%E2%80%99s-Financial-Inclusion_WomensWorldBanking.pdf)

**Acronyms:**

CGAP	Consultative Group to Assist the Poor
Fai	Financial Access Initiative
GSMA	Global System for Mobile Communications Association
HBS	Harvard Business School
SCBF	Swiss Capacity Building Facility
SDC	Swiss Agency for Development and Cooperation
UNCDF	UN Capital Development Fund
WWB	Women's World Banking

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