



Learning Project 2

Outcome Measurement in Local Governance Programmes



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Overview





- 1. Objectives of the Learning Project on "Outcome Measurement"
- 2. Methodology
- 3. Case Kosovo LOGOS video
- 4. Key recommendations
 - strategic and
 - operational level
- 5. Indicator clouds

1. Objectives of LP2





The two primary objectives of the learning project are:

- **1.Joint learning from experiences** of SDC local governance programmes/initiatives with regard to methods/tools and 'good practices' of outcome measurement
- 2.Identification and analysis of good practices and learnings, to provide guidance and orientation for the future

2. Methodology





- Six SDC supported programmes in the areas of local governance have been selected as case studies
- Criteria ensuring a combination of:
 - diverse outcome monitoring methodologies
 - application in different continents and contexts
- Particular look at: the methodologies applied / purpose(s) served / the dimensions addressed / the indicators used / the degree of harmonization and alignment / the contextual preconditions to use the specific methodology.

2. Methodology (2)





Case Study	Focus of the Programme	Methodology	Applied in
MSP Serbia	Local governance	OM based on Outcome Mapping - focus on outcome indicators with scoring system methodology.	6 partner municipalities
SHARIQUE Bangladesh	Local governance	OM tool based on quarterly OM sheets for each LGU along 17 indicators and 120 sub-indicators	150 Local Government Units
SAHA Madagascar	Rural development	OM tool based on Outcome Mapping	46 municipalities / associations and 100 indirect partners
LOGOS Kosovo	Local Governance	Citizens-based satisfaction surveys	9 partner municipalities (+ 1 control) - sample of 1235 citizens
PS-ARD Vietnam	Rural development	End-beneficiaries satisfaction surveys - focus on quality of public services in the ARD sector and inclusion in local planning	Two partner provinces - sample of 400 households
CONCERTAR Bolivia	Rural development / natural resources management	M&E system – focus on dimensions of coordination between different state levels and public policies at national level	18 "mancomunidades" (inter- municipal associations)

3. Case-Kosovo LOGOS







Videos\dlgn LP 2 Kosovo FINAL 20130425 best quality.WMV

4. Key recommendations





Operational level (1):

- Role of donor in selection OM methodology provide guidance and methodology
- Purpose of OM agreed from the beginning
- •Involvement & ownership of partners developed jointly with partners / lead in measuring
- Different perspectives and sources of information – combination of perspectives, application of different tools

4. Key recommendations





Operational level (2):

- ■Definition of outcomes programme outcomes defined as changes at partners' level
- Definition of indicators good governance principals serve as conceptual framework
- Social inclusion must be emphasised during design of OM methodology / special indicators
- ■Resources and time horizon if understood as learning process, considerable time and resources need to be allocated

4. Key recommendations





Strategic level:

- Harmonization and attribution special efforts by donors needed / addressing different focus, attribution gap, target groups, reporting systems
- Alignment precondition for sustainability
- •Measuring policy influence donors should take the lead
- Data analysis & link to context monitoring in depth analysis crucial with link to context
- Power relations challenge to measure change





- The "indicators' clouds" compile the main indicators extracted from the case studies
- The main clouds are organised along the five good governance principles (fields of observations)
- The last cloud proposes a summary of the main fields of observation
- not meant to be comprehensive
- different focuses and it therefore proved difficult to draw a clear "border line" between "output level indicators" and "outcome level indicators".





attract funds INVESTMENTS

sustainability public reports

of investments initiatives

rate of executed projects

FINANCIAL MANAGEMENT

property management policies PROPERTY TAX updated database

increased revenue # citizens paying

TAX ADMINISTRATION collection rate tax assessment

sustainable regional NRM

implemented by public & private

MANAGEMENT TOOLS integrated NRM

NRM higher income

available

effective management

institutionalised

access

availability

positively assessed by citizens

positively assessed by LG staff positively assessed by higher level

EFFECTIVENESS

& EFFICIENCY

positively assessed by citizens

administrative services

affordable

regional coordination

PUBLIC SERVICES

accessible respond to needs quality checks # of beneficiaries improved quality

> learning from monitoring strategic plans # of legal acts

LG PERFORMANCE

positively assessed by citizens positively assessed by LG staff

positively assessed by higher levels

allocation of new responsibilities

PROCEDURES

in accordance with legislation

recognised by central level

action plan for capacities development

LG representatives advocate at upper levels strengthen the rule of law

REGIONAL/INTER-LG

institutionalised

regional database

inter LG service provision

regional platforms

improvement of services **REGIONAL STRATEGIES & POLICIES**

> improved financial sustainability regional projects

inter LG agreements inter LG meetings CAPACITIES

technical/management proposals

at regional level qualified trainers

TRAININGS FOR LG STAFF

institutionalised and budgeted

positively assessed by LG staff





PARTICIPATION

quotas

W&V REPRESENTATIVES

in decision-making bodies

SOCIAL INCLUSION

monitored

available

GENDER ACTION PLANS implemented PLANNING

considers demands of W&V

SKILLS analysis based on gender BUDGET includes W&V priorities responds to W&V priorities

SERVICE & PLANNING

reduced POVERTY RATE

aware of W&V concerns
LG STAFF positively assessed by women

MUNICIPAL SERVICES

accessible for all

W&V: Women and Vulnerable groups





MONITORING

PARTICIPATORY BUDGETING

BUDGET

FINANCIAL TRANSACTIONS STRATEGIC PLANS

PERFORMANCE

PUBLIC SERVICES

TRANSPARENCY ACCESS TO INFORMATION

INTER-MUNICIPAL

PLANNING

ACCOUNTABILITY

BENCHMARKING

INFORMATION STRATEGY

PROCUREMENT PROCEDURES

PUBLIC CONSULTATIONS

FINANCIAL MANAGEMENT

PUBLIC DISCUSSIONS

LG COMMITTEES

PARTICIPATORY MONITORING LOCAL GOVERNANCE

SENSITIVE BUDGETING

PLANNING/SERVICES

PARTICIPATORY SPACES

COOPERATION LGs-CSOs

SOCIAL INCLUSION

PARTICIPATION

PARTICIPATION

DECISION-MAKING

RESPONSIVE BUDGET

REGIONAL STRATEGIES

REGIONAL/INTER-LG COORDINATION

CAPACITIES

EFFECTIVENESS BUDGET EXECUTION **LG PERFORMANCE**

NRM & EFFICIENCY

INCOME

SATISFACTION FINANCIAL MANAGEMENT

INVESTMENTS TAXES

MONITORING





Thank you!