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Federal Department of Foreign Affairs EDA
Swiss Agency for Development and Cooperation
Department of Global Cooperation
Division Global Programme Health



Dodoma region, Tanzania, 2014 © SDC.



open**IMIS**

A global good for health financing operations

Olivier Praz, Health Focal Point, Swiss Agency for Development & Cooperation

Savings and Credit Forum: Sustainable health financing through inclusive health insurance,
June 10, 2021

What is openIMIS?

openIMIS is an

- **open source software for improving health financing operations by digitizing the link between patients, providers and payer**

Based on a

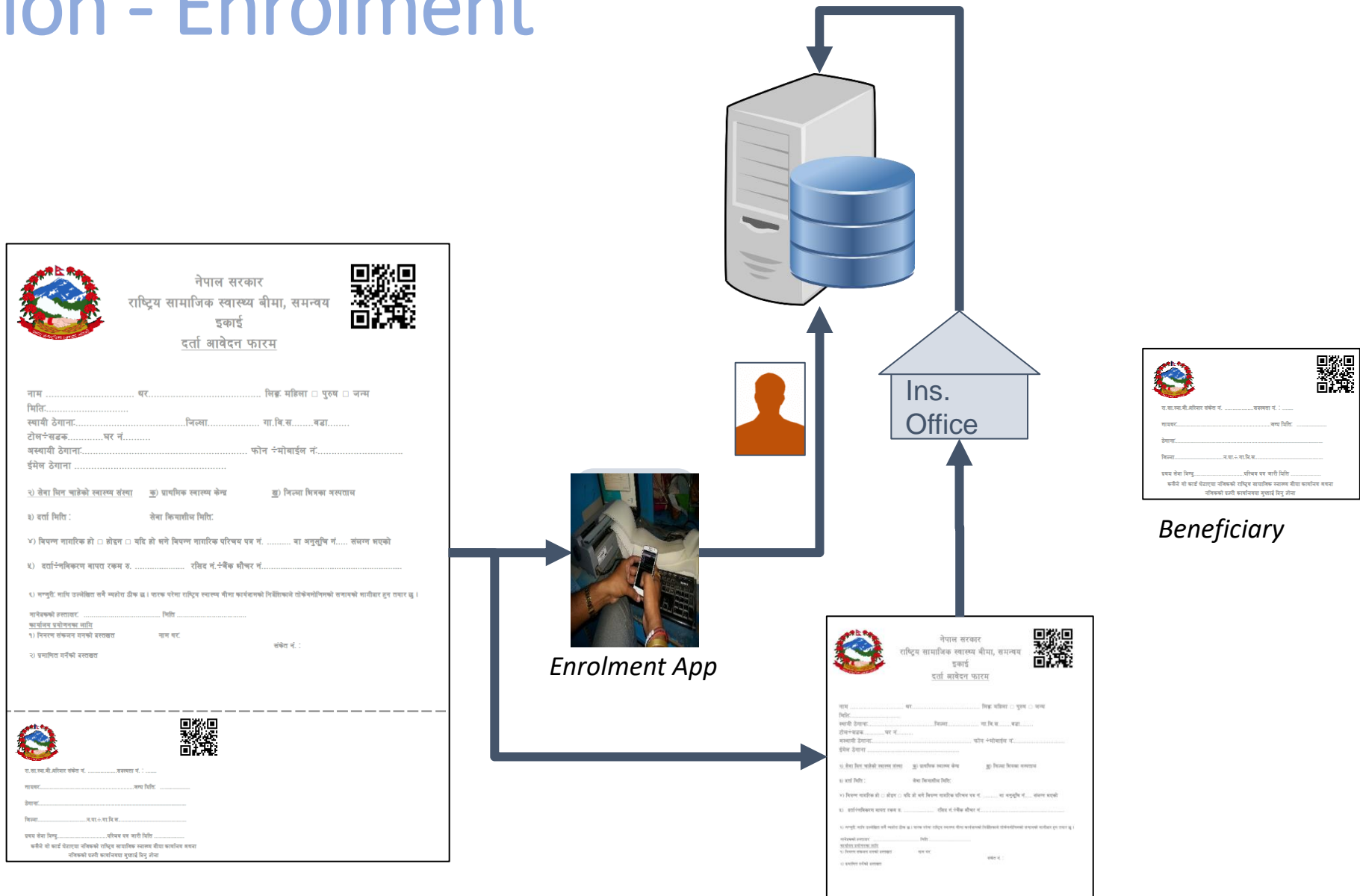
- **community of developers, users and implementers**

With the joint mission to

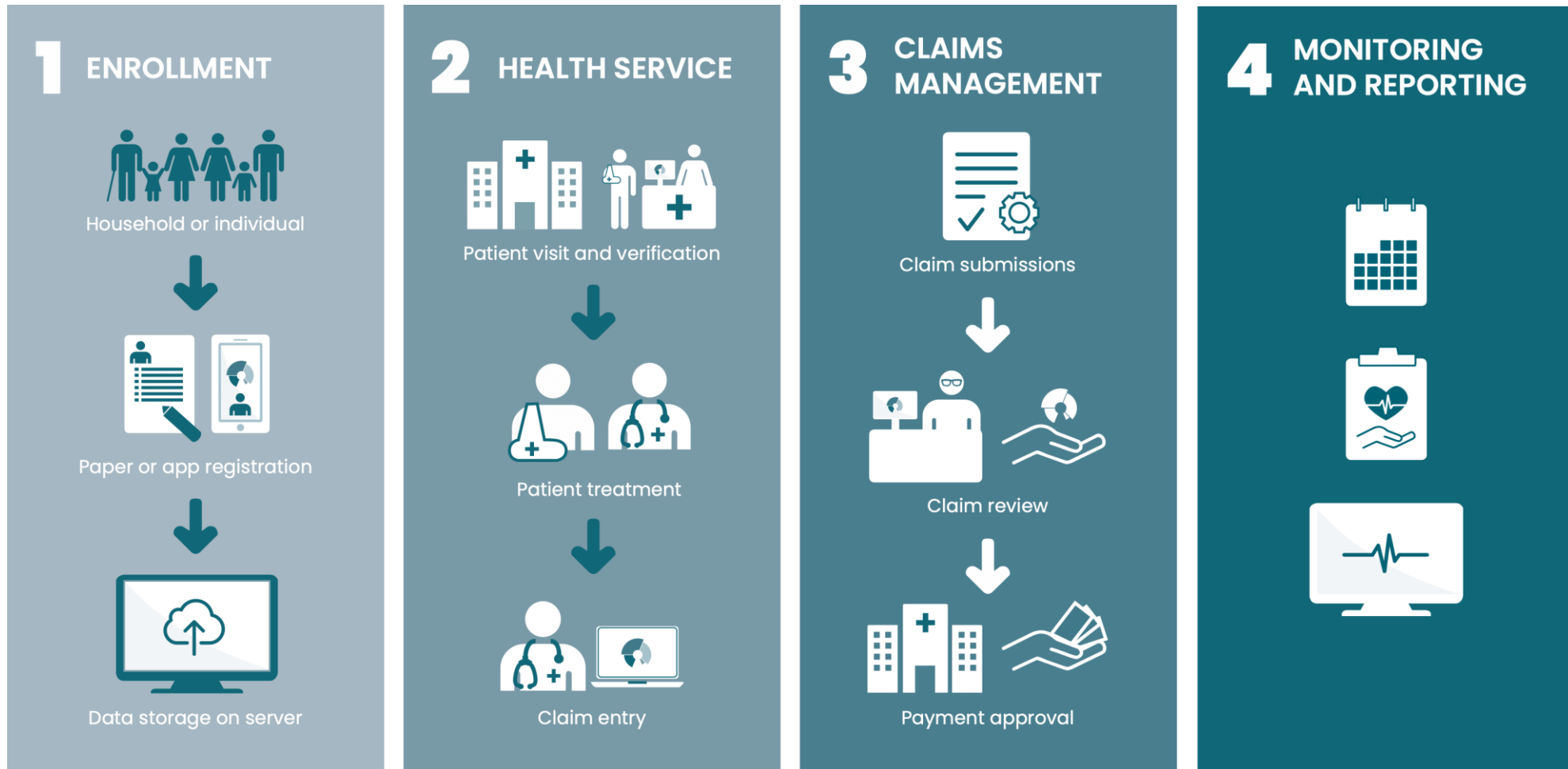
- **Increase and improve universal health coverage (UHC)**



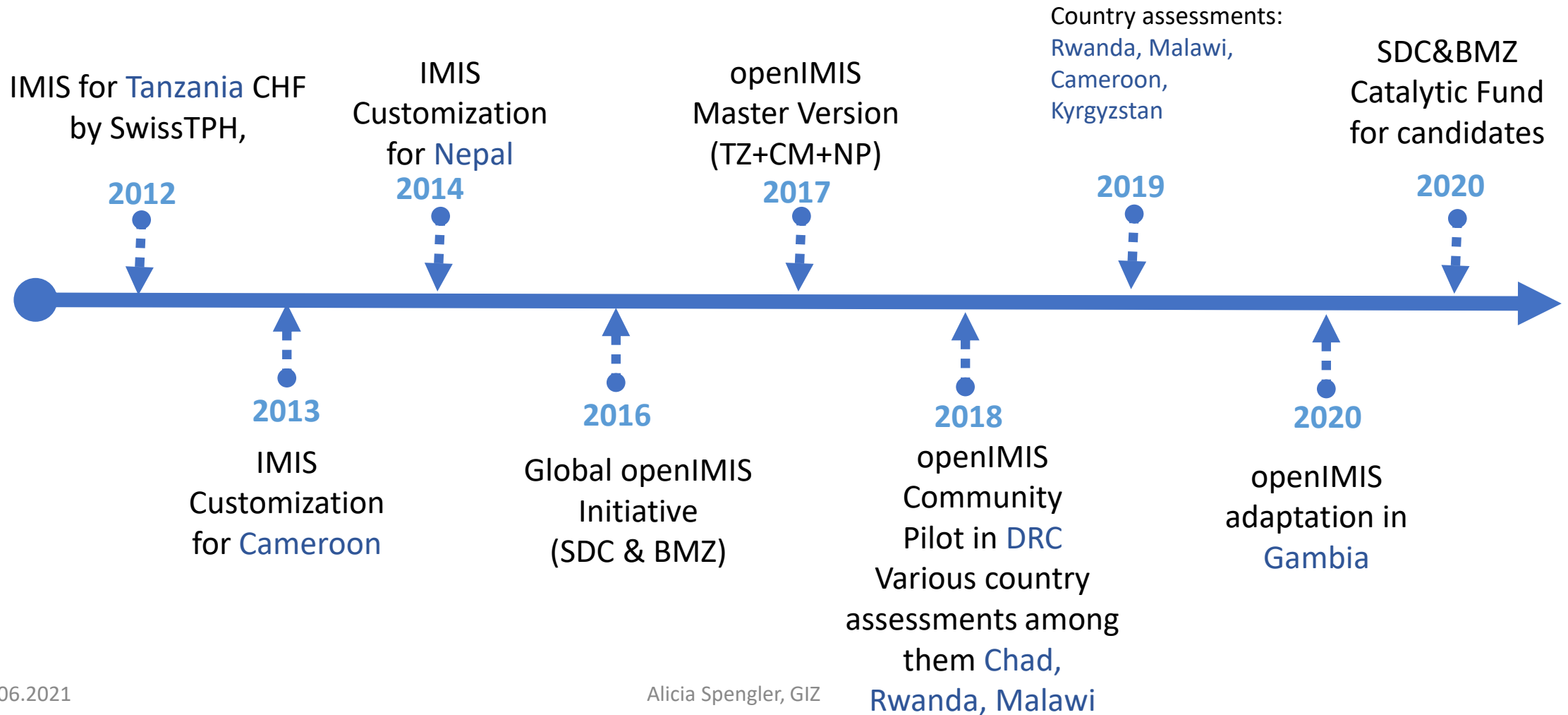
Function - Enrolment



openIMIS Workflows for health financing



From MS IMIS to openIMIS



Impact

- **Beneficiaries:**
 - **261,748 households, corresponding with 1,6 Mio** beneficiaries actively covered (12/2020)
- **6,137 health facilities registered** and connected with openIMIS
- Significant gains achieved in
 - Overall scheme efficiency
 - Improving data quality
 - Simplified decision-making processes
 - Fund management



Users

- About **21,700 users** = staff at scheme operator and health facilities
- About **19,600 enrolment officers** with access to and can submit enrolment data in IMIS



Type of scheme

Improved Community-Health Fund: *community-based health insurance*, providing services from 6,173 health facilities

Operator

President's Office Regional Administration and Local Government (**PO-RALG**)

Geographical coverage

- **iCHF: All (26) regions** in the mainland Tanzania are now using openIMIS



Role in the community

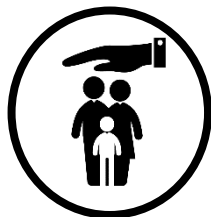
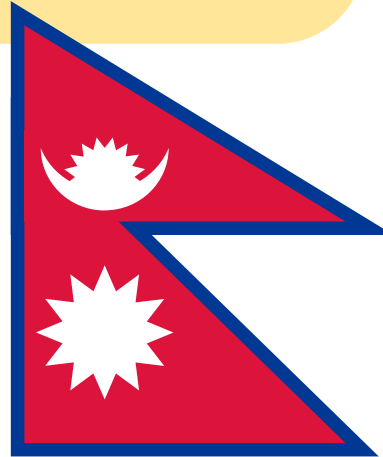
Knowledge Sharing, Testing of releases, Feature requests, Contribution of new developments

Impact

- **Beneficiaries**
 - *Social Health Insurance (HIB): 3,7 Mio*
 - *Social Security (SSF): 200,000*
- Health services have been provided to 1,505,698 beneficiaries through HIB
- **375 empaneled health facilities**
- Aim to have **accelerated claims management** through openIMIS **AI** claims adjudication module

Users

- 6.230 enrolment officers
- over 750 health facility personnel
- 140 HIB staff
- 24 claims review
- 3 IT officers at HIB



Type of scheme

- **HIB:** Voluntary **Social Health Insurance** scheme, targeting the informal sector. Coverage for all levels of health service.
- **SSF:** Mandatory health **and** accident injury insurance scheme for formal sector employees.

Operator

- Health Insurance Board (**HIB**)
- Social Security Fund (**SSF**)

Role in the community

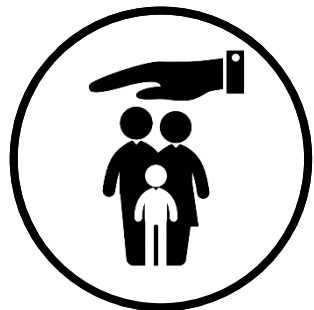
- HIB has been part of openIMIS community since 2016 – sharing experiences + knowledge with wider community; uses community as platform for exchange and regularly reports on updates
- close collaboration with regional hub AeHIN
- Have been **hosting 'study tours' for potential users**
 - Cambodia 2018
 - Pakistan 2019
 - Cameroon & Nigeria 2019

Impact

- **Beneficiaries:** Cash transferred to **83.000 households** in 30 of the poorest districts, **with 6-8 members per household** (30% of Gambian population)
- IT system, based on openIMIS, was **ready to deploy in 4 weeks** of scheme finalisation as COVID-19 response mechanism.

Special aspects of implementation

- First openIMIS implementation in social protection systems other than health
- Demand driven: ideation and initiation of openIMIS use from 2M Corp.



Type of scheme

- **Nafa quick:** cash transfer scheme as a quick response to COVID-19 crisis
- Potential for scale up
 - **Nafa money:** long term *cash transfer* scheme targeting additional 40% of population over 3 years

Operator

National Nutrition Agency (NaNA)

Together with Department of Community Development, Ministry of Lands and Regional Government & Department for Social Welfare of the Ministry of Women, Children and Social Welfare

Population coverage

