



Savings and Credit Forum
**Digitalized delivery of financial and
non-financial services by SCBF partners**
Wednesday, 28th of March 2018
At SDC, Freiburgstrasse 130, 3003 Bern, Room A3028

Programme

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| 09:00 | Registration and Coffee |
| 09:15 | Welcome and Introduction by SDC |
| 09:30 | Case Study 1: Fully digitalised life insurance claims management and settlement process by ZingSure in Zimbabwe. Marc Tison, Managing Director, ZingSure |
| 10:10 | Case Study 2: The open source business model of the Trust Network Finance in Indonesia. Martin Hintz, Micro-Equity Consultant |
| 10:50 | Coffee Break |
| 11:10 | Case Study 3: SCBF results study of the digital money transfer market development by Al Barid Bank in Morocco. Solène Morvant-Roux, Assistant Professor, Institut de Démographie et de Socioéconomie, University of Geneva |
| 11:50 | Case Study 4: Are ePayments going to bring financial inclusion to the next level? The example of KiWi, an App and mobile POS solution in Mexico. Christian Sinobas, Founder & CEO, KiWi |
| 12:30 | Common Lunch |
| 14:00 | Case Study 5: Some digital delivery of financial education samples in Tunisia, Laos and Myanmar of the SCBF Financial Education Window. Juan Vega, Financial Education Expert |
| 14:30 | Panel Discussion on Digitalised Delivery of Financial and Non-Financial Services Marc Tison, Martin Hintz, Solène Morvant-Roux, and Christian Sinobas |
| 15:45 | Wrap up and Closing Hans Ramm, SDC |

16:15 - 17:30 Apéro for SCBF members and partners