





Foundation responsAbility

# Improving the productivity of smallholder farmers through private sector collaboration

Lessons learned from 15 projects delivering innovative input, production and market-access solutions to small farmers

April 29th, Thun, Switzerland



# Many productivity enhancing products and practices exist, that could change the life of small-scale farmers sustainably





















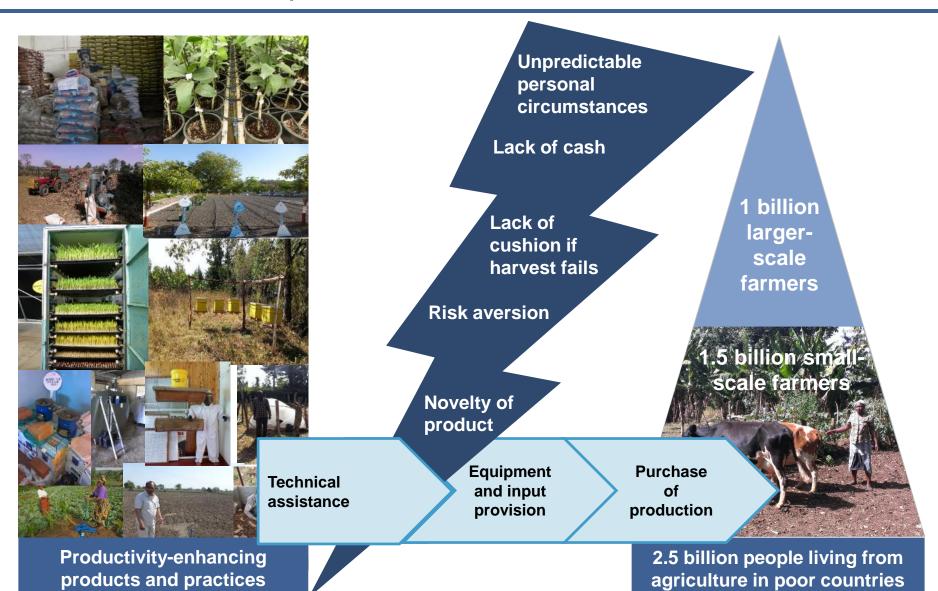








# ...but they struggle to reach widespread and consistent adoption

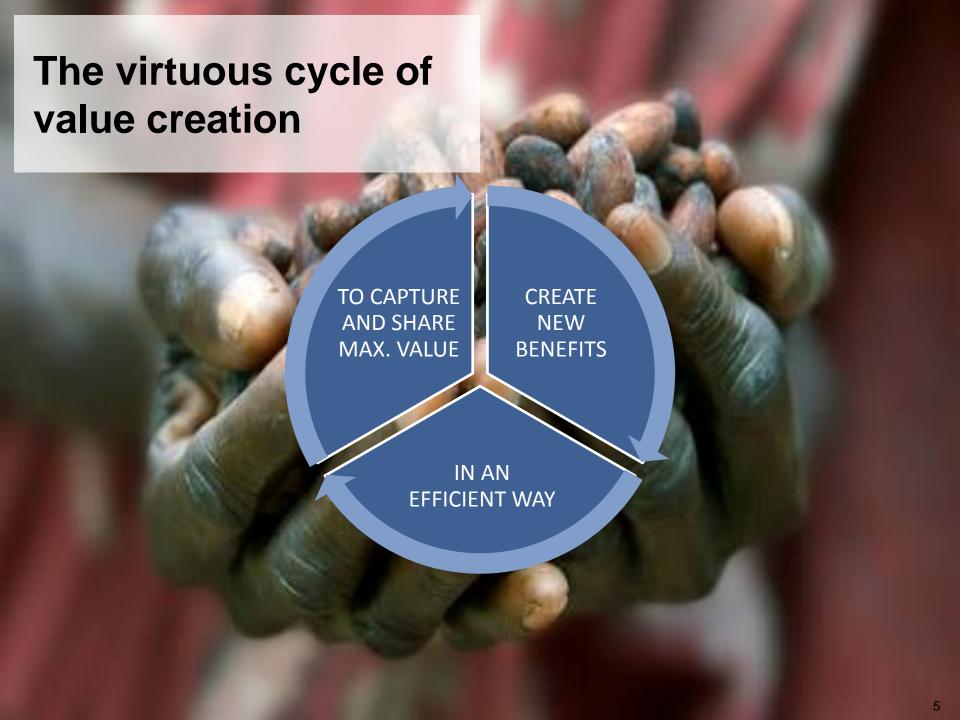


Source: FAO

# We analysed 15 pioneer organizations working in over 15 commodities with 2 million small-scale farmers

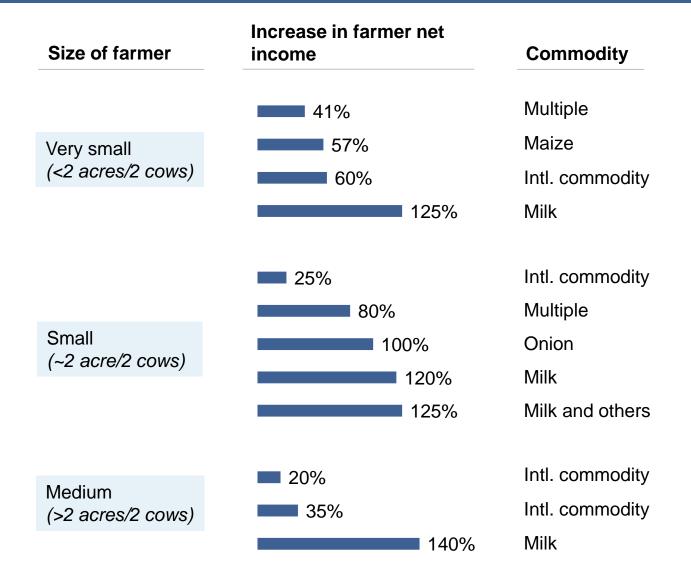








## Great potential to increase income for farmers of all sizes, across commodities...





# ...and to transform livelihoods, by freeing farmers from intermediaries and allowing them to become entrepreneurs



"Now, we get paid five times more, consistently on time.

We can now save, plan and educate all of our 8 children."

Joseph and Paulina Bett, Kenya

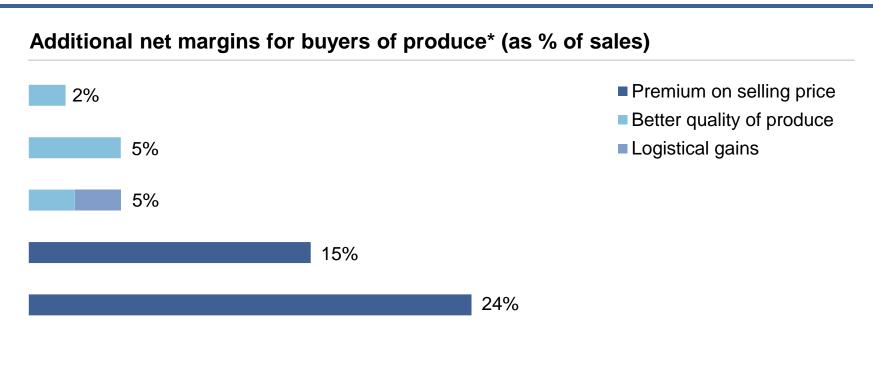
"Not only am I making more money, but I have become an entrepreneur."

Krishi Mitra, India





# The organizations working with small farmers also derive significant benefits

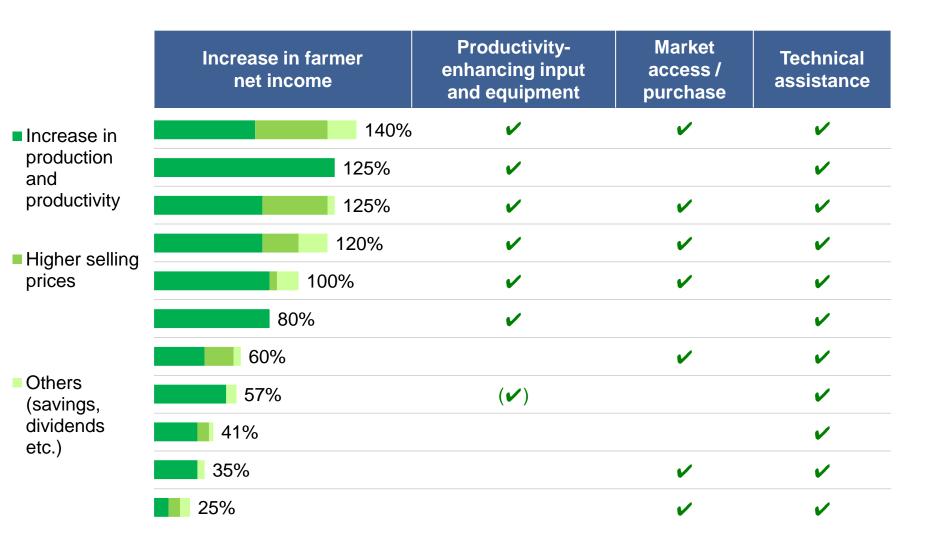




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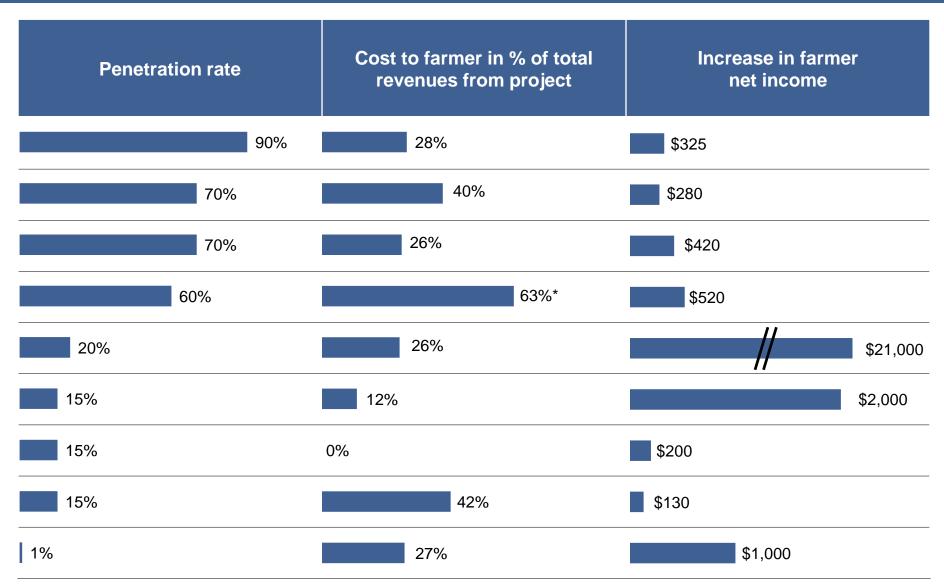
HYSTRA hybrid strategies consulting

## Only projects that offer productivity-enhancing inputs or equipment manage to increase farmer income by more than 80%





#### Yet, it is neither the prospect of important gains nor the limited need for upfront investments that drive penetration



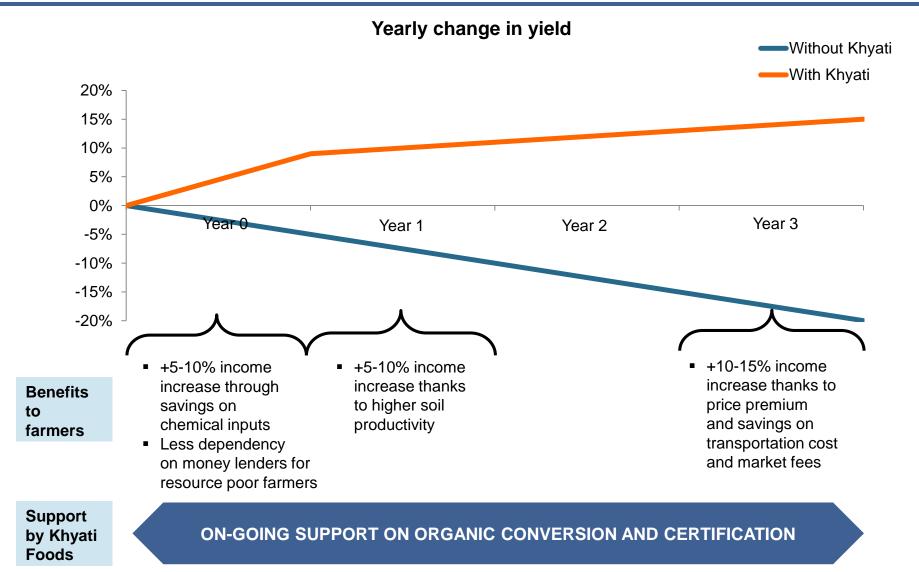
#### ...but the farmers' perception of risk

Penetration	Ability to quit project easily	Guarantee / insurance
90%	<b>✓</b>	<b>✓</b>
70%	<b>✓</b>	
70%	<b>✓</b>	
60%	<b>✓</b>	~
20%		
15%		
15%		<b>✓</b>
15%		
1%		<b>✓</b>



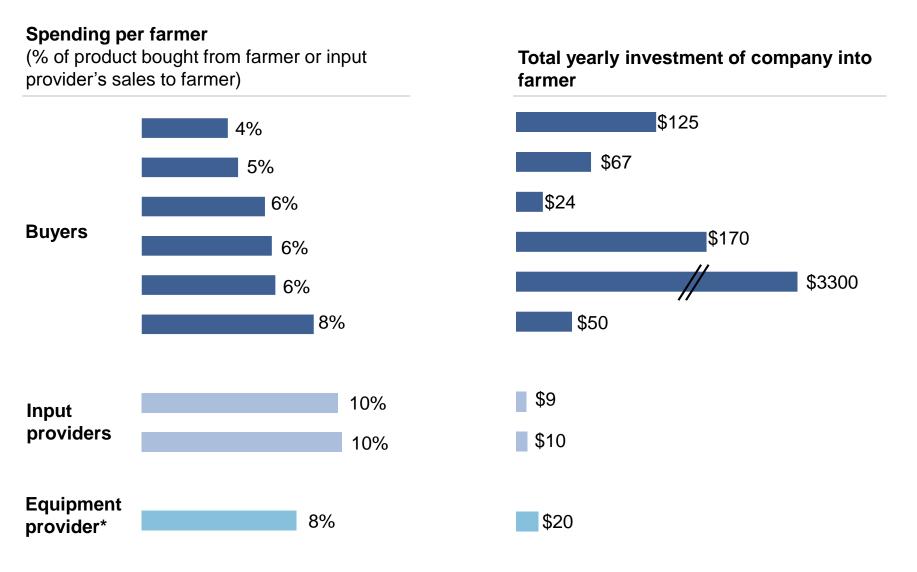
# For 1-way bio-conversion projects, it is essential to combine long-term incentives with short-term rewards







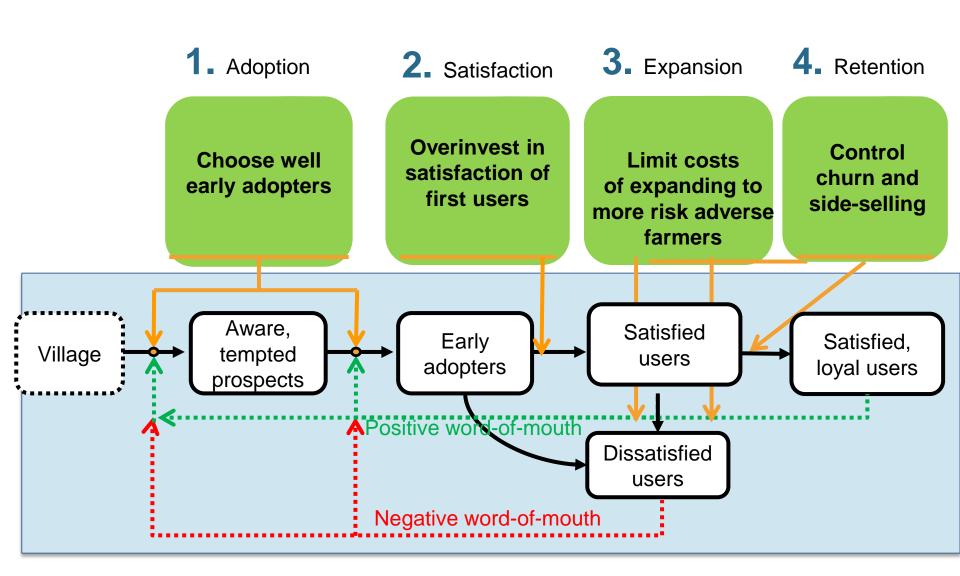
## Relative levels of investment into farmers are surprisingly similar, despite wide differences in absolute amounts



<sup>\*</sup> Annualized over lifetime of equipment



### Optimizing investment in farmer over the adoption, satisfaction, expansion and retention cycle



### Choose farmers with high potential to become successful first adopters



#### Not the poorest



- Highly risk-averse
- Low level of trust in outsiders
- Agriculture as 'subsistence', not in a business mindset

#### Rajendra Hari Patil, JAIN early adopter



- Teacher with a BA, chose to go back to his land; had not too much to lose but enough to gain
- First adopter of JAIN banana seedlings, tripled his income in one year
- Spontaneously organized workshops to motivate others to follow his lead

#### Not the richest



- Less incentive to change behavior
- Keen to protect acquired wealth and avoid risks
- Not necessarily easy to identify with for



# Offer upfront technical assistance to build trust and ensure farmers capture benefits of products and assets





#### Low productivity 2-3L / cow /day Low fat content

#### **Higher productivity**

Up to +100% milk and higher fat content

#### Higher production and productivity

E.g. new cow, machine



#### STEP 1

- Capacity building with modern milk prod. knowledge
- Sales of inputs
   e.g. concentrated
   feed at costs
- Veterinary care
   e.g. vaccination
   and insemination



7 Income & trust



- Push for cattle investmentse.g. cross breed
- Sales of equipment e.g. milking machines
- Access to credit (pilot)



**Satisfied farmers** 



## Leverage IT, a powerful lever to decrease delivery and outreach costs, and offer quality services

# Making farmers play a role in operations

- Real time information (on market, weather, crop, etc.) on farmers' mobiles
- Mobile money payment
- ⇒ Empowers farmers
- ⇒ Reduces costs for farmers, organization
- ⇒ Reduces risk of fraud

#### Making extension agents more efficient



- Client files with history
- Support in clients interactions
- Salesforce support (route planning, etc.)
- ⇒ Targeted marketing
- ⇒ Sales performance tracking
- ⇒ Reduced costs

#### Offering new services



New services

 (e.g., weather based crop insurance, with automated pay-outs)

⇒ New markets



# Some projects experience significant 'leakage' in terms of side-selling, default rate and poor client loyalty

Loyalty behavior of farmer	Respect of engagement (% of farmers completing loan payment or selling production in contract farming)	Client loyalty over time (repeat customers)
Loyal	95%	94%
	95%	95%
	100%	NA
	100%	97%
	100%	95%*
Cheater	70%*	95%*
	90%	95%
Opportunist	70%	90%
	70%*	90%*
Leaver	100%	80%

Farmers cheat regularly, but want to stay with program

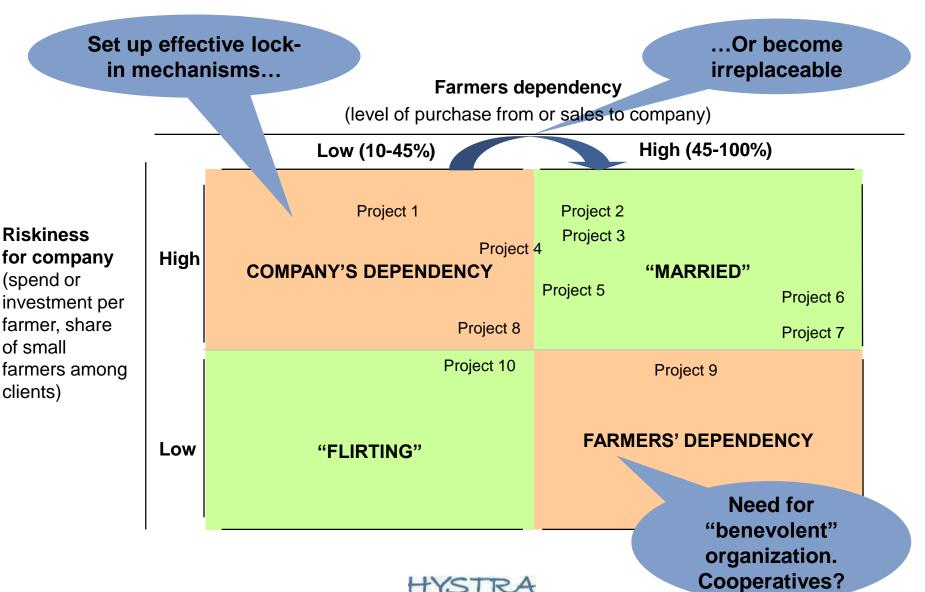
Farmers switch to other crops or other buyers

Project does not have product offering for farmers who succeed and grow

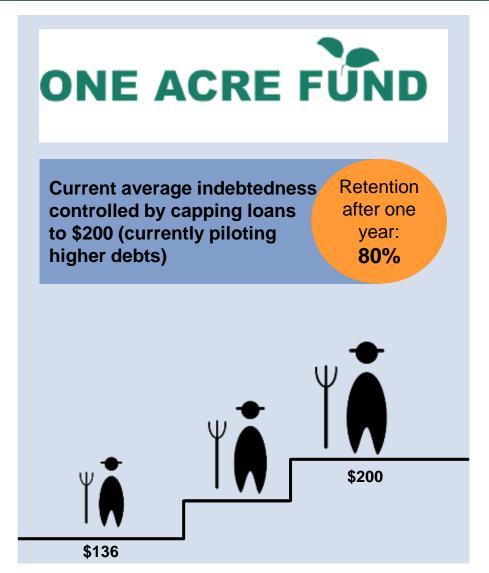
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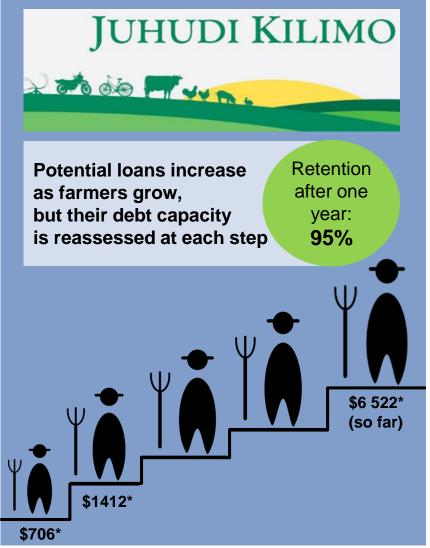


### How to get to a win-win when one side is more dependent than the other?



## Upgrading product offering for successful farmers is as way to limit churn while improving overall project economics





# Farmers value the fact that programs help them save and plan for rainy days



- Transparent seasonal price bands give:
  - Extra margin to Margarita if price is high
  - Extra cushion to farmers if price is low
- Increased visibility allows farmers to invest for the long-term



- Certification premium originally paid during planting season
- As season ends, income is low, but investments needs are high (inputs, labor, school fees)
- Farmers requested that the premium be paid in a lump sum at season's end
- Farmers value support in smoothing out their annual cash flow



#### But credible threats constitute a more effective lock-in mechanism, especially when supported by loyal farmers



Side-selling: 0% Churn: 5%

#### Loyal farmer's wife



- Own end-of-year bonus (2% of annual sales)
- Share of bonus of disloyal farmers

#### Farmer engaging in side-selling



- Exclusion from program for life
- Loss of bonus for entire period

Credibility of threats insured by the fact that Margarita can easily source elsewhere



# Effective lending strategies are also a powerful lever for better repayment rates and overall loyalty



#### Matching farmers' cash flows



Timing loan repayment with productivity of assets, e.g. time for cow to give milk

#### Optimizing operational efficiency



- Serving only farmers in groups to limit outreach costs
- Mapping out loan officers' routes to minimize travel time

#### De-risking loans for companies



- Using assets as collateral in case of default
- Having group members act as co-guarantors

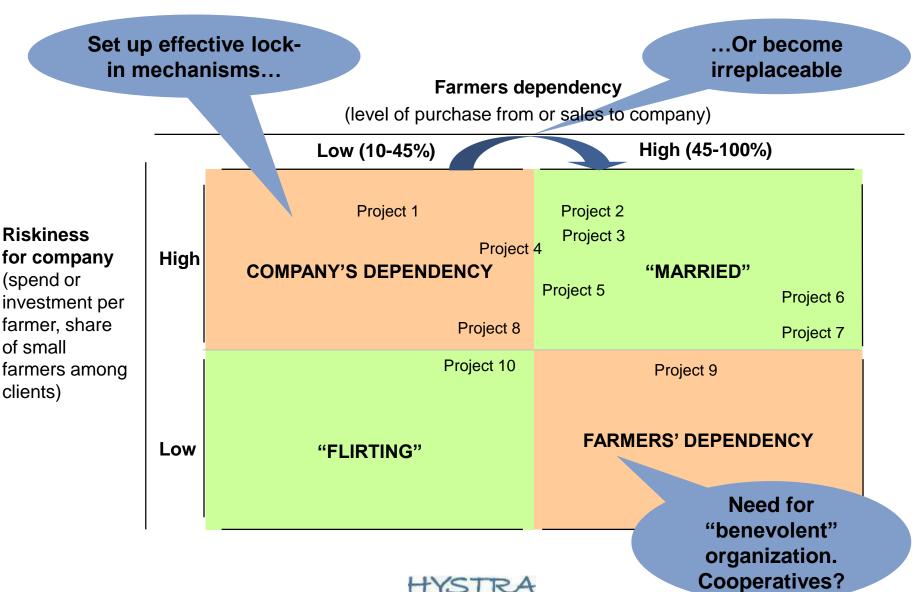
#### Rewarding loyal clients



- Increasing max amount of new loans after full repayment
- Rewarding loyalty by top-up loan for energy devices



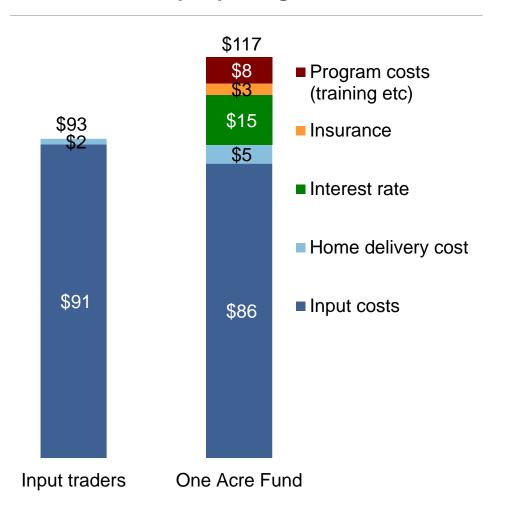
### How to get to a win-win when one side is more dependent than the other?



# Increasing value to farmers is an effective way to become more relevant to them



#### Price of input package for 1 acre

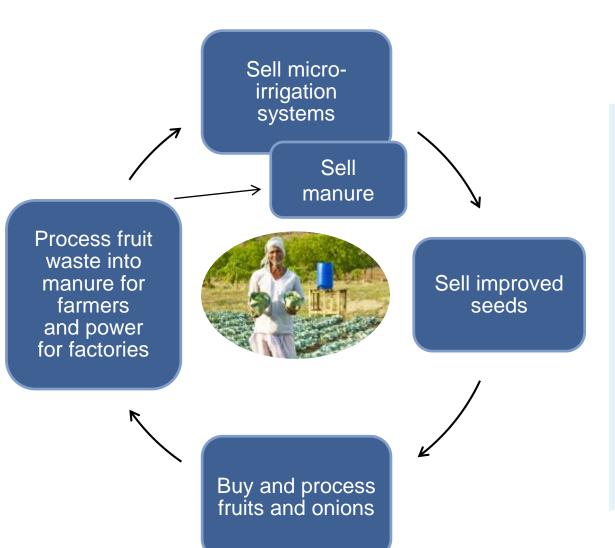


#### 2014 results (Kenya)

- ⇒ Over 80,000 farmers paid a premium for a holistic bundle including:
  - Certified, verified input quality
  - Delivery at time of planting
  - Training to maximize productivity
  - Flexible payment terms
  - Crop and death insurance
- ⇒ 100% repayment rate



### Integration over the whole supply chain creates plenty of opportunities to develop win-win strategies





#### 2014 results

**Business**: \$1bn turnover, 20% yoy growth\*

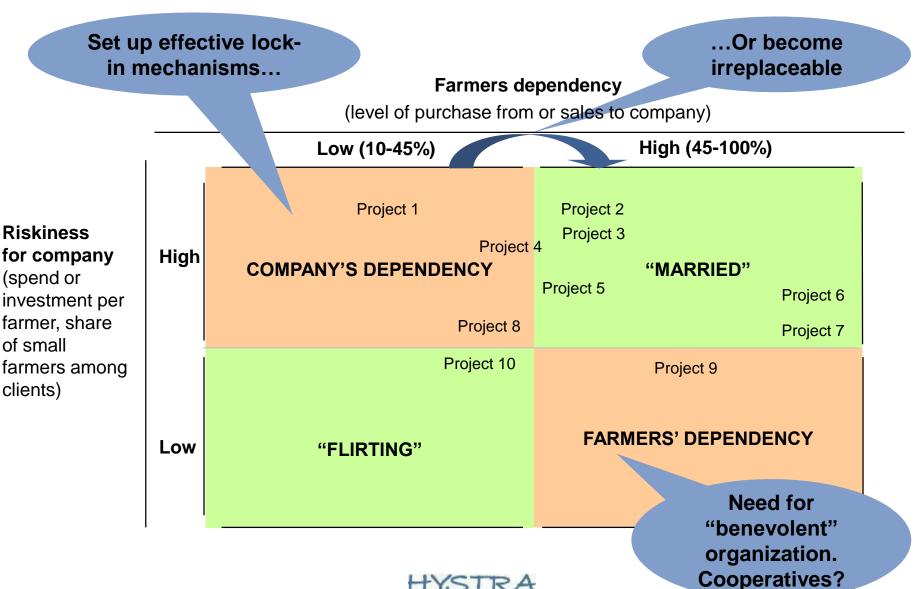
Farmers: 200,000 microirrigation clients per year, 4m farmers impacted, including 60% from the BoP

Increase in farmer income:+ \$400-4000 per year linkedto productivity gains

**Environment:** 25 billion m<sup>3</sup> of water saved since 1988



### How to get to a win-win when one side is more dependent than the other?



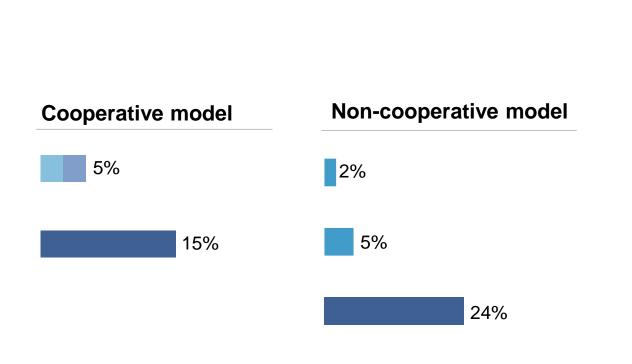
#### Are cooperatives a solution to better align incentives?

#### **Aggregation of farmers Farmer-owned productive assets** Increased Less intermediaries bargaining Transportation power **Purchase** Storage **Better deals** Higher margins on inputs and **Packaging** outputs & Marketing **Processing**

Dividends from profits

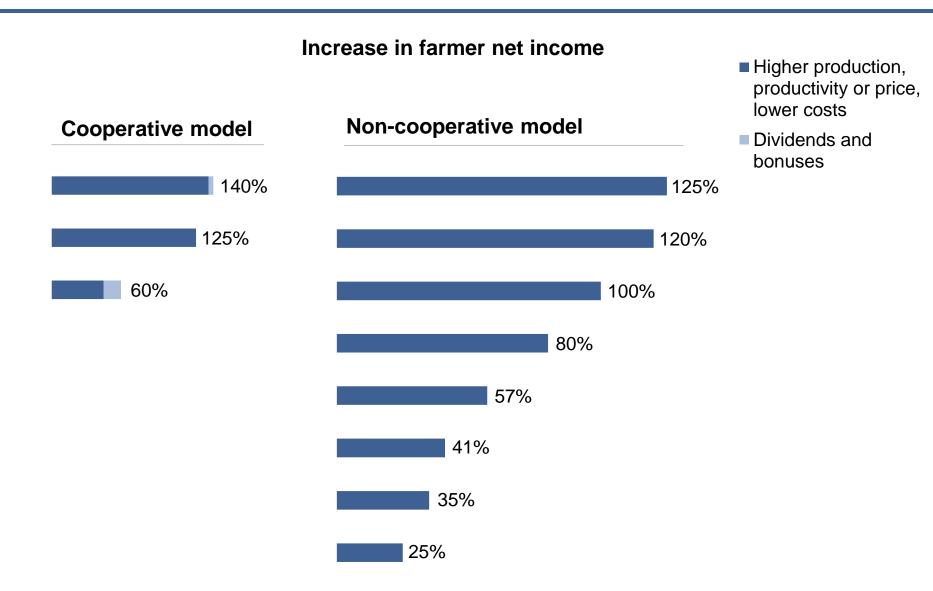
# Cooperative models do not seem to generate more value than companies...

#### Additional net margins for buyers of produce\* (as % of sales)



- Premium on selling price
- Better quality of produce
- Logistical gains

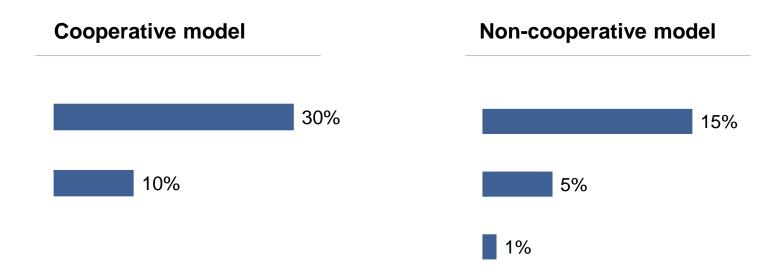
#### ...resulting in marginal increases in value for farmers





## While cooperative and non-cooperative models experience similar levels of cheating

Non-respect of engagement (% of farmers side-selling, or default rate)













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