

Face to face event in Gwatt, Switzerland 2011

## Evaluation exercise = results measurement

(taking into account the days of May 9<sup>th</sup> to 12<sup>th</sup>)



The evaluation exercise of the f2f event was based on a results chain of the event, with the basic activities being:

- training + learning
- exchange

These activities lead to an increased knowledge, but only after adopting and using the learned content - for the purpose of planning new programs - the number of efficient and effective programmes by SDC, in the domain of Employment and Income, might grow. The latter has been defined as impact hypothesis of the f2f event 2011.

For measuring the results of the f2f event, five questions have been answered by the participants, which are:

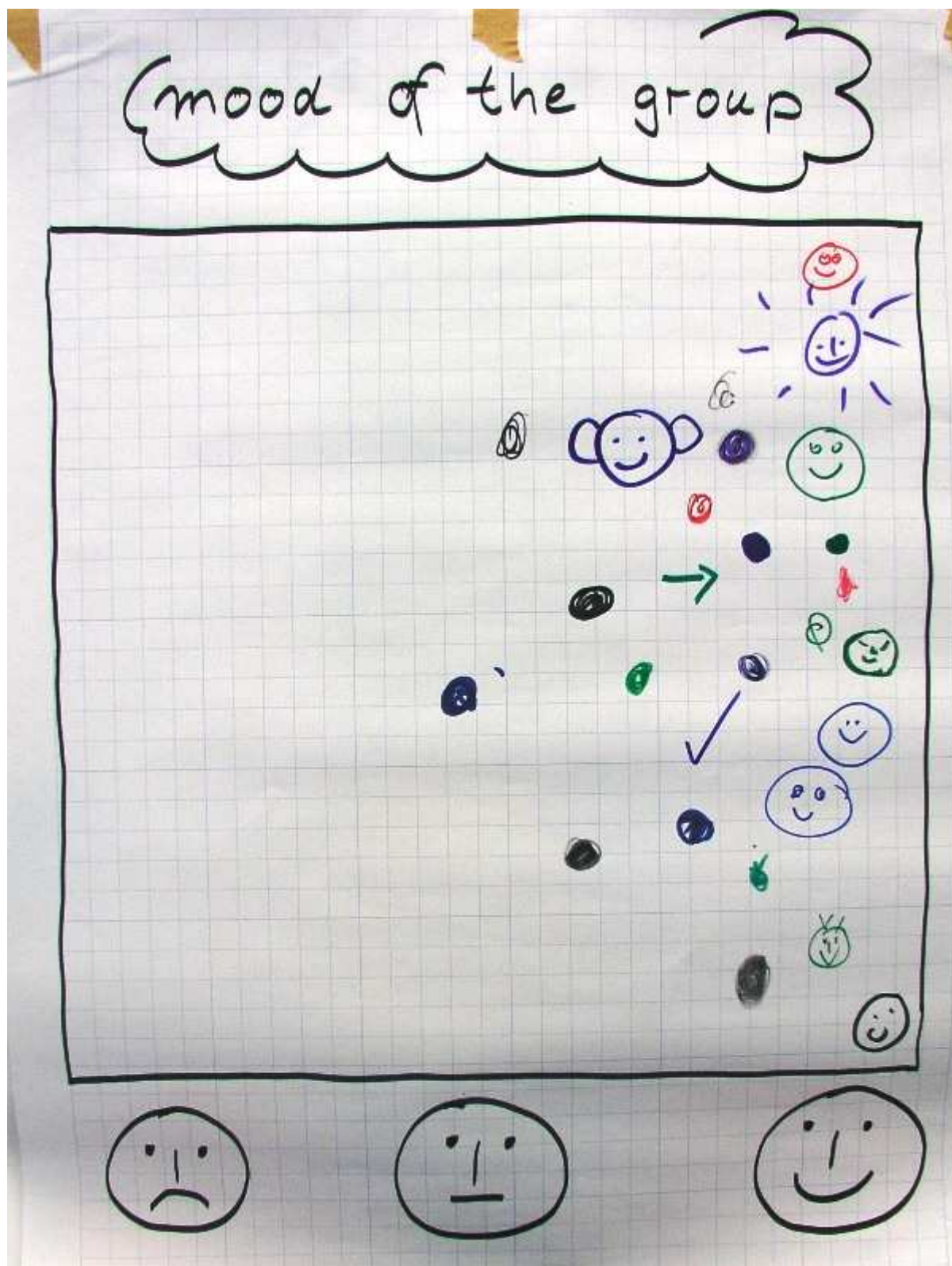
1. How was the mood of the group?
2. What was the progress of my learning?
3. Can I use the learning in my job?
4. Have I achieved my personal

learning goal?

5. Further comments

Find in the next pages the feedback and shared opinion by all participants

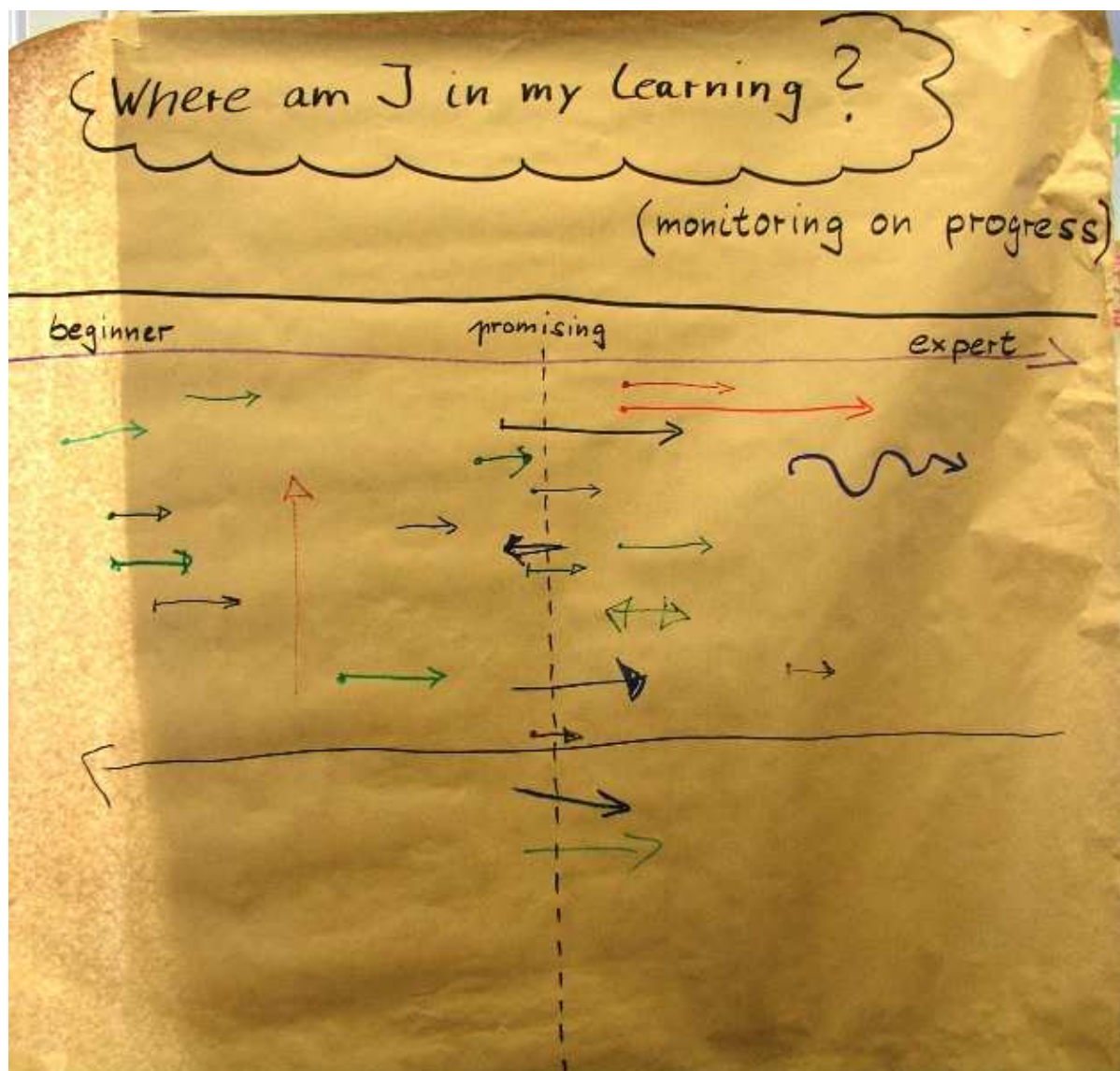
### To 1: How was the mood in the group – during the f2f?



Most participants assessed the mood of the group as good!

## To 2: Where am I in my learning?

(the length of the arrow and the direction are important!)

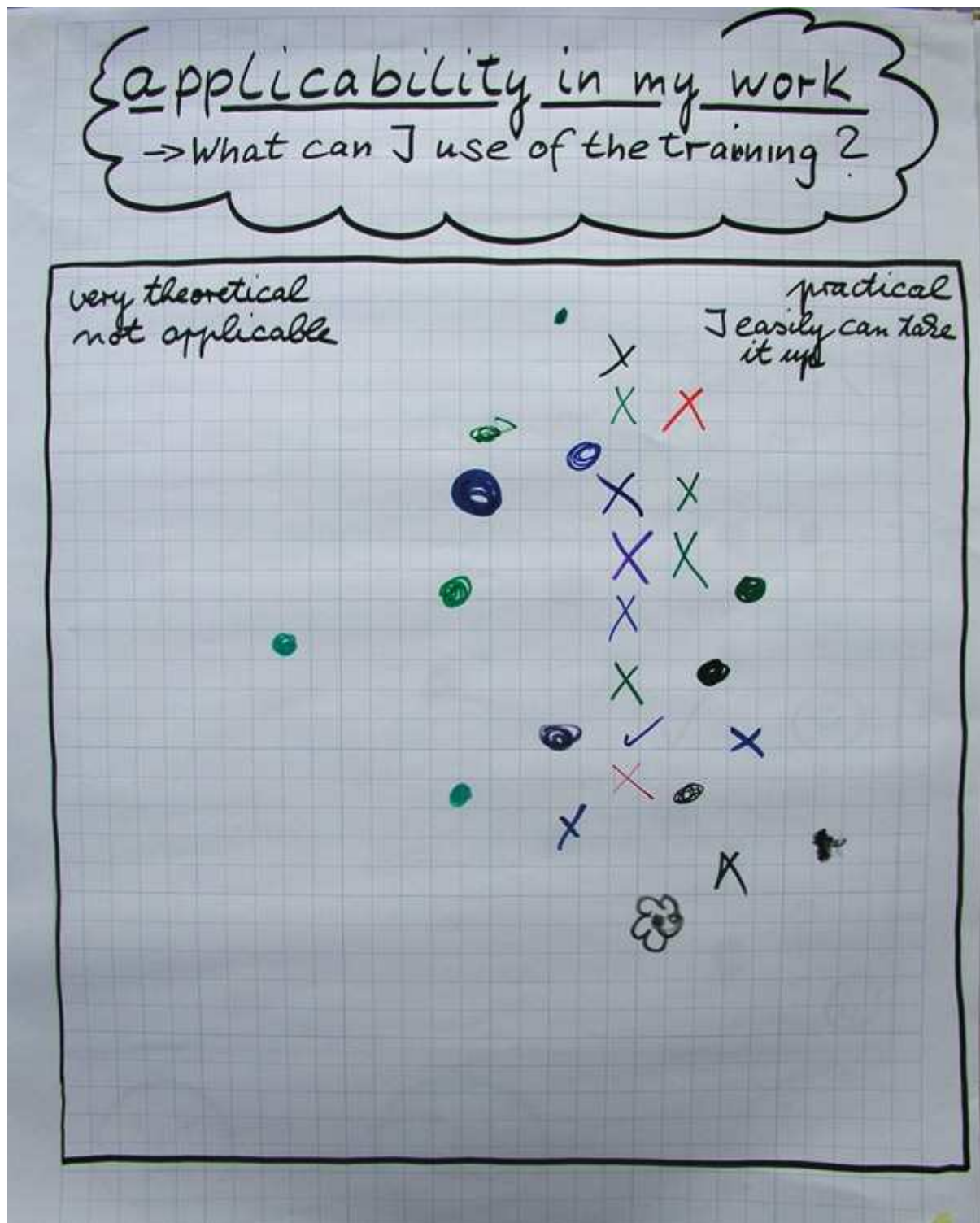


The f2f participants gave a quite heterogeneous evaluation of their learning process during the four days. Some started as beginners and only made a little progress, some started in the middle and others even started on a more expert level. What is quite obvious: the lengths of arrows are rather short, which could mean that the learning was not so intensive.

Two persons (arrows showing in the opposite direction) mentioned that they made a step backwards, because they eventually got confused by the training or discussion.



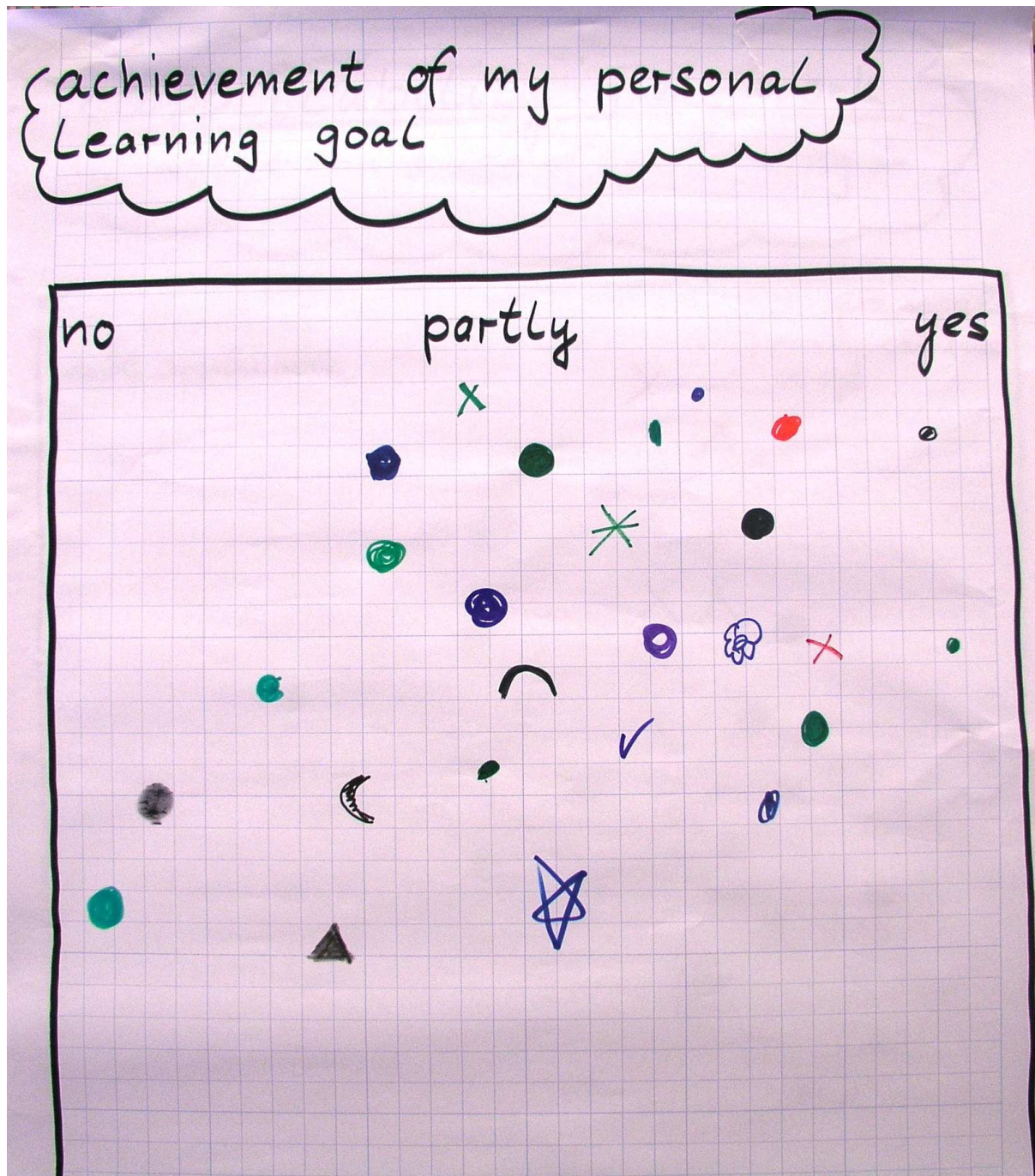
### To 3: Can I use the content of the f2f event directly in my work?



Most of the participants thought that in general the content of the training was of practical use.

## To 4: Did I achieve my personal learning goal?

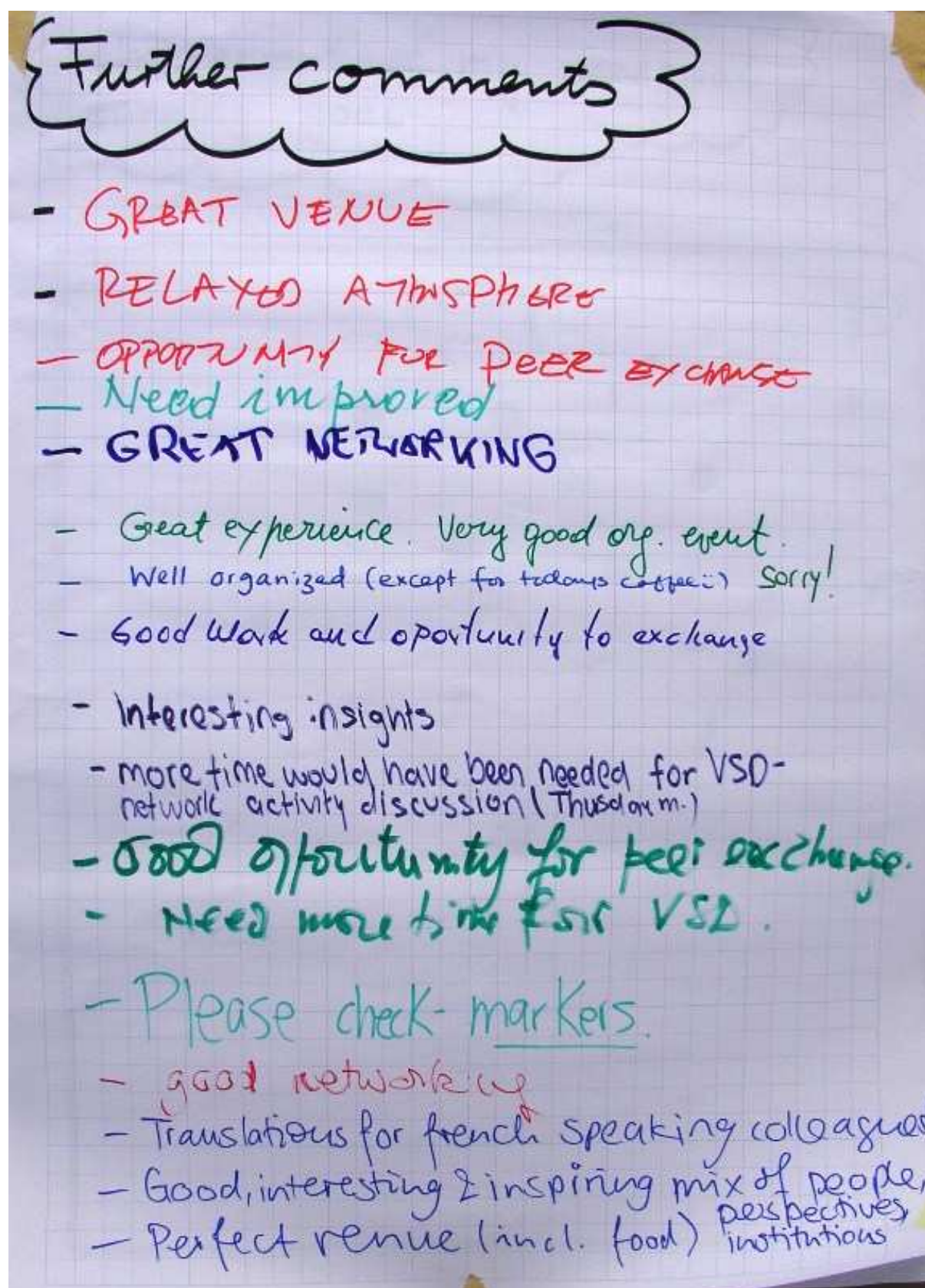
(as it was asked and self-defined by all participants in the self-presentation exercise at the beginning of the e+i f2f event)



The question on the satisfaction with the achievement of the “personal learning goal” gives a quite heterogeneous picture.

The majority of the participants were satisfied or partly satisfied with their personal learning goal. A few participants mentioned that their learning expectations were not fulfilled at all.



**To 5: Further comments I:**

## Further comments II:

- Further comments
- more time for coffee tables
  - ↳ and/or similar spaces for exchange
  - less presentation, more space for exchange
  - often too much time pressure  
→ unfinished work = ☹️
  - great presence of relevant people
  - very engaged exchange, lot of energy
  - good mix of working methods
  - time pressure
  - more time for guest presenters (for discussions)
  - more time for exchanges
  - everything was sooo politically correct
  - organize f2f meetings in various countries
  - Good development since last f2f meeting
  - 2009: 25 → 2011: 45 → 2013: ?

World Cafe: stimulating methodology to discover concrete experiences (good quality of exchange)

VSD Thursday morning: too many and short presentations  
not enough space for discussion